

Appendix A – Service Array

- I. Most Frequently Used Services
- II. Fiscal Data

Appendix B – Needs Assessment Survey Results

- I. FCM Survey Results
- II. Service Provider Survey Results

Appendix C – Public Testimony

Appendix D - Additional Regional Data

- I. Prevention Data
- II. Maltreatment After Involvement
- III. Permanency for Children Out of Home More than 24 Months
- IV. Quality Service Review Indicators at a Glance
- V. Quality Service Review Stress Factors

Appendix E – Regional Services

- I. Regional Managers Map
- II. Regional Child Welfare Services Coordinator Map
- III. Regional Finance Managers Map

Appendix A – Service Array

Region 18 Data Presentation
 Top DCS Paid Services for DCS Cases during SFY2015
 Query date: 9/14/15

This report examines the approved payments made during State Fiscal Year (SFY) 2015 (7/1/2014 - 6/30/2015) for Region 18. The figures are based on a KidTraks Accounts Payable (AP) Query dated 9/14/2015. The payments have been aggregated to a case ID (family or household) level. These payments are for DCS paid services only and do not include services paid by Medicaid.

DCS	780
Probation	326
Total	1106

The table below presents DCS paid services for DCS Case types for Region 18 during SFY2015. For the purposes of this study, a DCS case type is defined as a case ID listed in KidTraks as being either "Assessment" or "DCS Case". These payments are for DCS paid services only and do not include services paid by Medicaid. The Total Units column presents the total number of paid units of service. Unless specified, this represents the total number of service hours. The % of DCS cases with a payment column presents the total number of cases that had at least one payment during the period for that service. The total number of cases is the number of unique case IDs that had at least one payment for any service during the period.

Service	DCS Case	% of DCS Cases with Payment
HOME-BASED FAMILY CENTERED CASEWORK SERVICES	502	64%
HOME-BASED FAMILY CENTERED THERAPY SERVICES	451	58%
SUBSTANCE USE OUTPATIENT TREATMENT	217	28%
SUBSTANCE USE DISORDER ASSESSMENT	169	22%
DIAGNOSTIC AND EVALUATION SERVICES	154	20%
COUNSELING	75	10%
OYS - IL SERVICES	69	9%
VISITATION FACILITATION-PARENT/CHILD/SIBLING	62	8%
FATHER ENGAGEMENT PROGRAMS	58	7%
DRUG TESTING AND SUPPLIES	58	7%
HOMEMAKER/PARENT AID	44	6%
OYS - VOLUNTARY SERVICES	35	4%
PARENT EDUCATION	24	3%
INTERCEPT	23	3%
CAMPUS/APARTMENT BASED FAMILY PRESERVATION PROGRAM	18	2%
PARENTING / FAMILY FUNCTIONING ASSESSMENT	15	2%

Service	DCS Case	% of DCS Cases with Payment
OYS - C. CARE PLACEMENT AND SUPERVISION	15	2%
RANDOM DRUG TESTING	13	2%
FAMILY CENTERED TREATMENT	12	2%
SEX OFFENDER TREATMENT	7	1%
RESIDENTIAL SUBSTANCE USE TREATMENT	5	1%
THERAPEUTIC AUTISM SERVICES	5	1%
DOMESTIC VIOLENCE VICTIM AND CHILD	4	1%
DAY TREATMENT	2	0%
DETOXIFICATION SERVICES	2	0%
RESOURCE FAMILIES SUPPORT SERVICES	2	0%
DOMESTIC VIOLENCE BATTERERS	1	0%
FUNCTIONAL FAMILY THERAPY	1	0%
FAMILY PREPARATION	1	0%
COMPREHENSIVE SUPERVISED VISITATION	1	0%
CROSS-SYSTEM CARE COORDINATION	0	0%
TUTORING/LITERACY CLASSES	0	0%
MED-ASSESSMENT FOR MRO	0	0%
TRANSITIONS PROGRAM-WOMEN	0	0%
MI	0	0%
TFCBT/MI	0	0%
TRUANCY TERMINATION	0	0%
CARE NETWORK	0	0%
SPECIALIZED SERVICES	0	0%
TRANSITIONS PROGRAM-CHILD	0	0%
CBT/MI	0	0%
CHILD PREPARATION	0	0%
GROUP FOR NON-OFFENDING PARENTS	0	0%
TRANSITION FROM RESTRICTIVE PLACEMENTS (TRP)	0	0%
START TREATMENT PROGRAM	0	0%
SEX OFFENDER SPECIALIST (SOS)	0	0%
TFCBT	0	0%
AFCBT/MI	0	0%
AFCBT	0	0%
CBT/TFCBT	0	0%
CBT	0	0%

Region 18 Data Presentation
 Top Probation Paid Services for Probation Cases during
 SFY2015 Query date: 9/14/15

This report examines the approved payments made during State Fiscal Year (SFY) 2015 (7/1/2014 - 6/30/2015) for Region 18. The figures are based on a KidTraks Accounts Payable (AP) Query dated 9/14/2015. The payments have been aggregated to a case ID (family or household) level. These payments are for DCS paid services only and do not include services paid by Medicaid.

DCS	780
Probation	326
Total	1106

The table below presents DCS paid services for DCS Case types for Region 18 during SFY2015. For the purposes of this study, a DCS case type is defined as a case ID listed in KidTraks as being either "Assessment" or "DCS Case". These payments are for DCS paid services only and do not include services paid by Medicaid. The Total Units column presents the total number of paid units of service. Unless specified, this represents the total number of service hours. The % of DCS cases with a payment column presents the total number of cases that had at least one payment during the period for that service. The total number of cases is the number of unique case IDs that had at least one payment for any service during the period.

Service	Probation	% of Probation Cases with Payment
HOME-BASED FAMILY CENTERED CASEWORK SERVICES	207	27%
HOME-BASED FAMILY CENTERED THERAPY SERVICES	178	23%
DIAGNOSTIC AND EVALUATION SERVICES	65	8%
SUBSTANCE USE OUTPATIENT TREATMENT	53	7%
SUBSTANCE USE DISORDER ASSESSMENT	34	4%
DAY TREATMENT	32	4%
INTERCEPT	24	3%
FAMILY CENTERED TREATMENT	12	2%
TRUANCY TERMINATION	11	1%
OYS - IL SERVICES	5	1%
HOMEMAKER/PARENT AID	4	1%
SEX OFFENDER TREATMENT	3	0%
COUNSELING	1	0%
MI	1	0%
VISITATION FACILITATION-PARENT/CHILD/SIBLING	0	0%

Service	Probation	% of Probation Cases with Payment
FATHER ENGAGEMENT PROGRAMS	0	0%
DRUG TESTING AND SUPPLIES	0	0%
OYS - VOLUNTARY SERVICES	0	0%
PARENT EDUCATION	0	0%
CAMPUS/APARTMENT BASED FAMILY PRESERVATION PROGRAM	0	0%
PARENTING / FAMILY FUNCTIONING ASSESSMENT	0	0%
OYS - C. CARE PLACEMENT AND SUPERVISION	0	0%
RANDOM DRUG TESTING	0	0%
RESIDENTIAL SUBSTANCE USE TREATMENT	0	0%
THERAPEUTIC AUTISM SERVICES	0	0%
DOMESTIC VIOLENCE VICTIM AND CHILD	0	0%
DETOXIFICATION SERVICES	0	0%
RESOURCE FAMILIES SUPPORT SERVICES	0	0%
DOMESTIC VIOLENCE BATTERERS	0	0%
FUNCTIONAL FAMILY THERAPY	0	0%
FAMILY PREPARATION	0	0%
COMPREHENSIVE SUPERVISED VISITATION	0	0%
CROSS-SYSTEM CARE COORDINATION	0	0%
TUTORING/LITERACY CLASSES	0	0%
MED-ASSESSMENT FOR MRO	0	0%
TRANSITIONS PROGRAM-WOMEN	0	0%
TFCBT/MI	0	0%
CARE NETWORK	0	0%
SPECIALIZED SERVICES	0	0%
TRANSITIONS PROGRAM-CHILD	0	0%
CBT/MI	0	0%
CHILD PREPARATION	0	0%
GROUP FOR NON-OFFENDING PARENTS	0	0%
TRANSITION FROM RESTRICTIVE PLACEMENTS (TRP)	0	0%
START TREATMENT PROGRAM	0	0%
SEX OFFENDER SPECIALIST (SOS)	0	0%
TFCBT	0	0%
AFCBT/MI	0	0%
AFCBT	0	0%
CBT/TFCBT	0	0%
CBT	0	0%

Region 18 Data Presentation
 Count of Cases by Provider and Service SFY2015
 Query date: 9/14/15

Service	Provider	Case Count		
		DCS	Probation	Total
CAMPUS/APARTMENT BASED FAMILY PRESERVA- TION PROGRAM	PROVIDENCE SELF SUFFI- CIENCY	18	0	18
COMPREHENSIVE SUPER- VISED VISITATION	YOUTH VILLAGES INC	1	0	1
COUNSELING	ASPIRE INDIANA INC	1	0	1
	BETTY J GABHART	1	0	1
	CENTERSTONE OF INDI- ANA INC	21	0	21
	CHRISTOPHER & ASSOC. EVALUATIO	1	0	1
	COUNSELING PARTNERS LLC	1	0	1
	FAMILY AND CHILDREN FIRST	9	0	9
	FAMILY SERVICE OF BAR- THOLOMEW CO INC	1	0	1
	LIFESPRING INC	38	1	39
	PROVIDENCE SELF SUFFI- CIENCY	1	0	1
	WABASH VALLEY ALLI- ANCE INC	1	0	1
	DAY TREATMENT	ASSOCIATES IN COUN- SELING AND	2	7
FAMILY ARK INC		0	13	13
FAMILY TIME, INC		0	12	12
DETOXIFICATION SERVICES	SALVATION ARMY	2	0	2

DIAGNOSTIC AND EVALUATION SERVICES	ASPIRE INDIANA INC	1	0	1
	ASSOCIATES IN COUNSELING AND	31	23	54
	CENTERPOINTE COMMUNITY BASED SERVICES LL	5	2	7
	CENTERSTONE OF INDIANA INC	1	0	1
	CHRISTOPHER & ASSOC. EVALUATIO	18	8	26
	CONNOR AND ASSOCIATES PLLC	1	0	1
	DAVID L PHD WINSCH	47	12	59
	FLOYD COUNTY	15	13	28
	LIFESPRING INC	28	2	30
	MARTIN J SMITH	1	5	6
	MCINTIRE, LINDA PSYD LLC	3	0	3
	THE HOME OF THE INNOCENTS, INC	2	0	2
	WABASH VALLEY ALLIANCE INC	1	0	1
	DOMESTIC VIOLENCE BATTERERS	BETTY J GABHART	1	0
DOMESTIC VIOLENCE VICTIM AND CHILD	BETTY J GABHART	3	0	3
	NATIONAL YOUTH ADVOCATE	1	0	1
DRUG TESTING AND SUPPLIES	FORENSIC FLUIDS LABORATORIES	58	0	58
FAMILY CENTERED TREATMENT	IRELAND HOME BASED SERVICES	12	12	24
FAMILY PREPARATION	THE HOME OF THE INNOCENTS, INC	1	0	1
FATHER ENGAGEMENT PROGRAMS	FAMILIES FIRST INDIANA INC	1	0	1
	FAMILY TIME, INC	57	0	57
FUNCTIONAL FAMILY THERAPY	GEORGE JUNIOR REPUBLIC IN	1	0	1

HOME-BASED FAMILY CENTERED CASEWORK SERVICES	ASSOCIATES IN COUNSELING AND	68	75	143
	CAPITOL CITY FAMILY AND EDU- CATION SVCS	1	0	1
	CENTERSTONE OF INDIANA INC	27	0	27
	CHILDPLACE INC	10	27	37
	EXTRA SPECIAL PARENTS OF INDIANA LLC	9	0	9
	FAMILY AND CHILDREN FIRST	4	0	4
	FAMILY ARK INC	27	35	62
	FAMILY FOCUS, INC.	1	0	1
	FAMILY TIME, INC	92	10	102
	IRELAND HOME BASED SERVICES	83	14	97
	LIFELINE YOUTH AND FAMILY SERVICES INC	1	0	1
	LIFESPRING INC	35	3	38
	NATIONAL YOUTH ADVOCATE	56	5	61
	NEW HOPE SERVICES INC	63	38	101
	THE HOME OF THE INNOCENTS, INC	23	0	23
	WABASH VALLEY ALLIANCE INC	2	0	2
HOME-BASED FAMILY CENTERED THERAPY SERVICES	ADULT AND CHILD MENTAL HEALTH CENTER INC	1	0	1
	ASSOCIATES IN COUNSELING AND	84	55	139
	CASSANDRA MCCONN INC	4	0	4
	CENTERSTONE OF INDIANA INC	30	0	30
	CHILDPLACE INC	11	16	27
	FAMILY AND CHILDREN FIRST	16	0	16
	FAMILY ARK INC	19	35	54
	FAMILY TIME, INC	26	10	36
	IRELAND HOME BASED SERVICES	112	16	128
	LIFELINE YOUTH AND FAMILY SERVICES INC	1	0	1
	LIFESPRING INC	16	3	19
	NATIONAL YOUTH ADVOCATE	63	8	71
	NEW HOPE OF INDIANA INC	1	0	1
	NEW HOPE SERVICES INC	49	35	84
	THE HOME OF THE INNOCENTS, INC	17	0	17
	WABASH VALLEY ALLIANCE INC	1	0	1

HOMEMAKER/PARENT AID	ASSOCIATES IN COUNSELING AND	4	0	4
	CENTERSTONE OF INDIANA INC	2	0	2
	CHILDPLACE INC	6	4	10
	FAMILY TIME, INC	5	0	5
	IRELAND HOME BASED SERVICES	19	0	19
	NEW HOPE SERVICES INC	8	0	8
INTERCEPT	YOUTH VILLAGES INC	23	24	47
MI	FAMILY ARK INC	0	1	1
OYS - C. CARE PLACEMENT AND SUPERVISION	GEORGE JUNIOR REPUBLIC IN	15	0	15
OYS - IL SERVICES	GEORGE JUNIOR REPUBLIC IN	68	4	72
	LIFELINE YOUTH AND FAMILY SERVICES INC	0	1	1
	VILLAGES OF INDIANA INC	1	0	1
OYS - VOLUNTARY SERVICES	GEORGE JUNIOR REPUBLIC IN	35	0	35
PARENT EDUCATION	CLARK COUNTY YOUTH SHELTER AND	1	0	1
	FAMILY TIME, INC	22	0	22
	NATIONAL YOUTH ADVOCATE	1	0	1
PARENTING / FAMILY FUNCTIONING ASSESSMENT	CENTERSTONE OF INDIANA INC	2	0	2
	FAMILY TIME, INC	2	0	2
	NATIONAL YOUTH ADVOCATE	11	0	11
RANDOM DRUG TESTING	IRELAND HOME BASED SERVICES	13	0	13
RESIDENTIAL SUBSTANCE USE TREATMENT	LIFESPRING INC	4	0	4
	SALVATION ARMY	1	0	1
RESOURCE FAMILIES SUPPORT SERVICES	KERRIN B OMER	2	0	2
SEX OFFENDER TREATMENT	FAMILY AND CHILDREN FIRST	0	1	1
	FAMILY ARK INC	7	2	9

SUBSTANCE USE DISORDER ASSESS- MENT	ASPIRE INDIANA INC	1	0	1
	ASSOCIATES IN COUNSELING AND	53	4	57
	CENTERSTONE OF INDIANA INC	3	0	3
	EXTRA SPECIAL PARENTS OF INDIANA LLC	4	0	4
	FAMILIES FIRST INDIANA INC	1	0	1
	LIFESPRING INC	32	0	32
	NATIONAL YOUTH ADVOCATE	38	2	40
	OUR PLACE DRUG & ALCOHOL EDUCATION SERVI	35	28	63
	SALVATION ARMY	2	0	2
SUBSTANCE USE OUTPATIENT TREAT- MENT	ASPIRE INDIANA INC	1	0	1
	ASSOCIATES IN COUNSELING AND	71	6	77
	CENTERSTONE OF INDIANA INC	6	0	6
	EXTRA SPECIAL PARENTS OF INDIANA LLC	3	0	3
	FAMILIES FIRST INDIANA INC	1	0	1
	LIFESPRING INC	35	0	35
	MODERN DAY THERAPY	1	0	1
	NATIONAL YOUTH ADVOCATE	47	8	55
	OUR PLACE DRUG & ALCOHOL EDUCATION SERVI	44	39	83
	PRISONER AND COMMUNITY	8	0	8
THERAPEUTIC AUTISM SERVICES	THE HOME OF THE INNOCENTS, INC	5	0	5
TRUANCY TERMINATION	ASSOCIATES IN COUNSELING AND	0	11	11
VISITATION FACILITATION-PARENT/ CHILD/SIBLING	ADULT AND CHILD MENTAL HEALTH CENTER INC	1	0	1
	CENTERSTONE OF INDIANA INC	6	0	6
	FAMILY TIME, INC	49	0	49
	I AM INC	1	0	1
	IRELAND HOME BASED SERVICES	2	0	2
	LIFESPRING INC	3	0	3

2016 Biennial Regional Service Plan - Fiscal Data

SFY 2015 Service Level Spending

**2016 & 2017
Budget Projections**

Service Description	Region 18	
	CHINS	Probation
CARE NETWORK	344.72	
CHILD CARING INSTITUTIONS	1,907,625.05	1,817,637.42
CHINS PARENT SUPPORT SERVICES		
COLLABORATIVE CARE HOST HOME	67,181.81	
COMPREHENSIVE HOME BASED SERVICES	327,807.67	363,109.00
COUNSELING	25,050.94	580.60
COURT ORDERED PAID PLACEMENT	30,221.93	
CROSS-SYSTEM CARE COORDINATION		
DAY TREATMENT	816.48	54,952.02
DCS FOSTER HOME	1,601,115.89	
DETOXIFICATION SERVICES	1,400.00	
DIAGNOSTIC AND EVALUATION SERVICES	61,119.20	40,270.99
DOMESTIC VIOLENCE BATTERERS	154.00	
DOMESTIC VIOLENCE VICTIM AND CHILD	1,653.58	
FAMILY PREPARATION		
FATHER ENGAGEMENT PROGRAMS	55,993.82	
FUNCTIONAL FAMILY THERAPY	121.17	
GENERAL PRODUCTS	71,077.84	72.11
GENERAL SERVICE	175,152.47	813.08
GROUP HOME	833,711.88	558,746.73
HOME-BASED FAMILY CENTERED CASEWORK SERVICES	1,137,572.45	835,873.97
HOME-BASED FAMILY CENTERED THERAPY SERVICES	855,579.68	465,139.54
HOMEMAKER/PARENT AID	74,649.20	5,807.67
LCPA COUNSELING		
LCPA FOSTER HOME	2,142,422.50	41,044.14
MATERIAL ASSISTANCE	63,780.22	
MED-ASSESSMENT FOR MRO		
OYS - C. CARE PLACEMENT AND SUPERVISION	204,444.56	
PARENT EDUCATION	16,539.17	
PARENTING / FAMILY FUNCTIONING ASSESSMENT	7,737.24	
PERSONAL ALLOWANCE	18,759.44	
PRIVATE SECURE	1,216,264.44	630,471.09
RESIDENTIAL COUNSELING	4,591.43	14,301.82
RESIDENTIAL HEALTH SERVICES	92,789.57	38,538.24
RESIDENTIAL SUBSTANCE USE TREATMENT	12,200.00	-
RESOURCE FAMILY SUPPORT SERVICES	101.70	
SEX OFFENDER TREATMENT	11,363.74	32,186.79
SPECIALIZED SERVICES	358,334.71	
START TREATMENT PROGRAM		
SUBSTANCE USE DISORDER ASSESSMENT	44,203.07	5,412.60
SUBSTANCE USE OUTPATIENT TREATMENT	135,305.33	15,799.83
TRANSITION FROM RESTRICTIVE PLACEMENTS (TRP)		
TRANSITIONAL HOUSING		
TRUANCY TERMINATION		10,383.57
TUTORING/LITERACY CLASSES		
VISITATION FACILITATION-PARENT/CHILD/SIBLING	143,983.72	
Total	11,701,170.62	4,931,141.21

Region 18	
In Home CHINS	2,480,512.61
Out of Home	9,337,669.72
Probation	4,980,452.62
Total	16,798,634.95

Total Region Spending 16,632,311.83

NOTES:

*This information reflects expenditures for open DCS and Probation cases.
Expenditures for Prevention and Post Permanency supports are not included.*

Appendix B – Needs Assessment Survey Results

Family Case Manager Survey

The survey distributed to Family Case Managers (FCMs) was designed by the Indiana University School of Social Work and School of Medicine, Department of Pediatrics in conjunction with the Indiana Department of Child Services (DCS) for the purpose of measuring the delivery of child welfare and probation services in Indiana. The Family Case Manager survey was distributed by email to all Family Case Managers in April 2015. FCMs were given instructions on how to complete the survey anonymously online. The survey included informed consent.

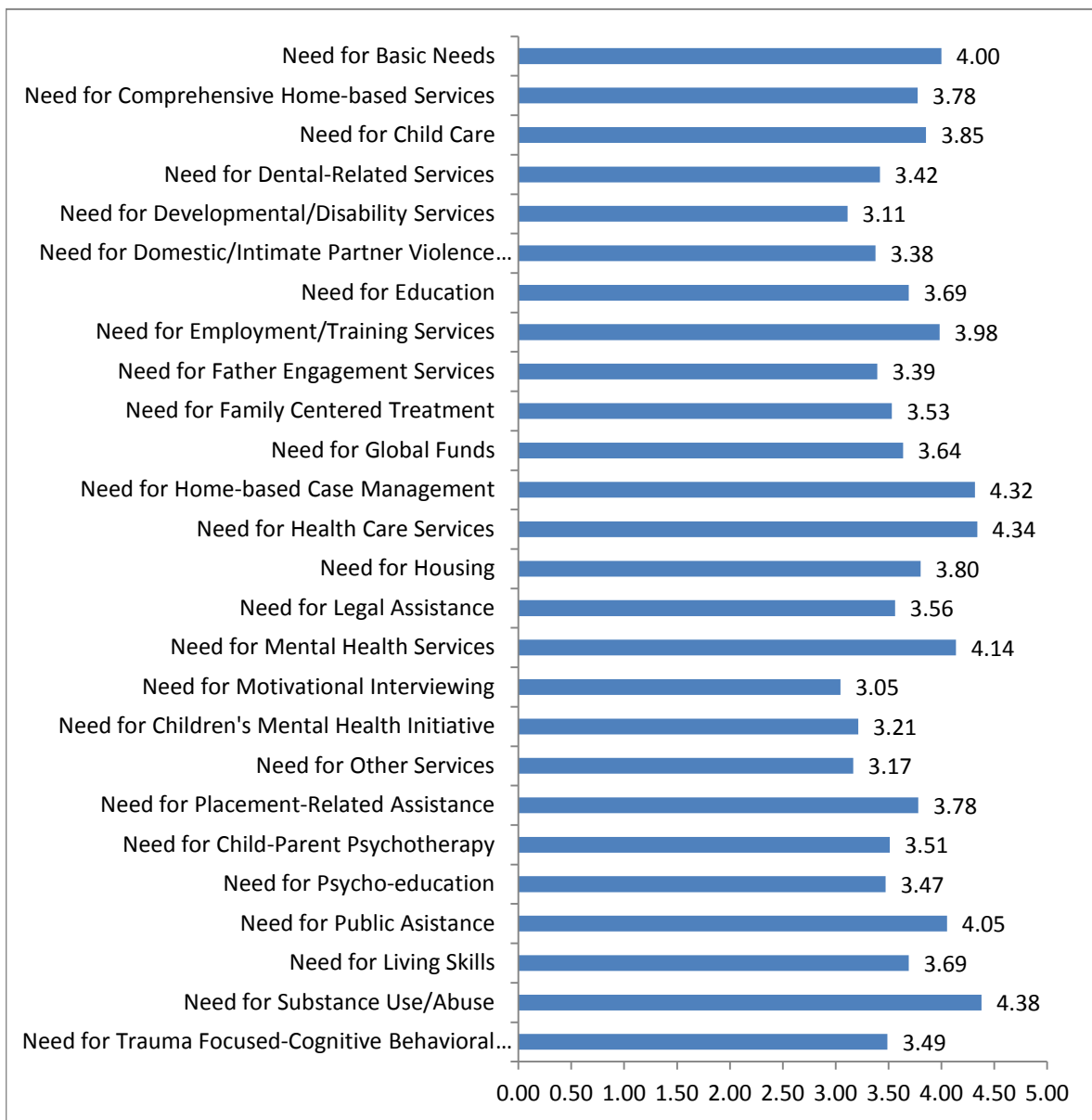
The below graphs show the results of the sections of the survey which asked Family Case Managers to rank 26 services in terms of service need, service availability, service utilization and service effectiveness. Service need, availability, utilization and effectiveness were all ranked on a scale from 1 to 5 with “1” rating the service as NOT needed/available/utilized or effective and “5” rating the service as HIGHLY needed/available/utilized/effective.

In DCS Region 18, 58 total FCMs opted to participate in the survey.

Region 18 - FCM Survey Service Need

Region 18	Average
Need for Trauma Focused-Cognitive Behavioral Therapy	3.49
Need for Substance Use/Abuse	4.38
Need for Living Skills	3.69
Need for Public Assistance	4.05
Need for Psycho-education	3.47
Need for Child-Parent Psychotherapy	3.51
Need for Placement-Related Assistance	3.78
Need for Other Services	3.17
Need for Children's Mental Health Initiative	3.21
Need for Motivational Interviewing	3.05
Need for Mental Health Services	4.14
Need for Legal Assistance	3.56
Need for Housing	3.80
Need for Health Care Services	4.34
Need for Home-based Case Management	4.32
Need for Global Funds	3.64
Need for Family Centered Treatment	3.53
Need for Father Engagement Services	3.39
Need for Employment/Training Services	3.98
Need for Education	3.69
Need for Domestic/Intimate Partner Violence Services	3.38
Need for Developmental/Disability Services	3.11
Need for Dental-Related Services	3.42
Need for Child Care	3.85
Need for Comprehensive Home-based Services	3.78
Need for Basic Needs	4.00
Grand Total	3.68

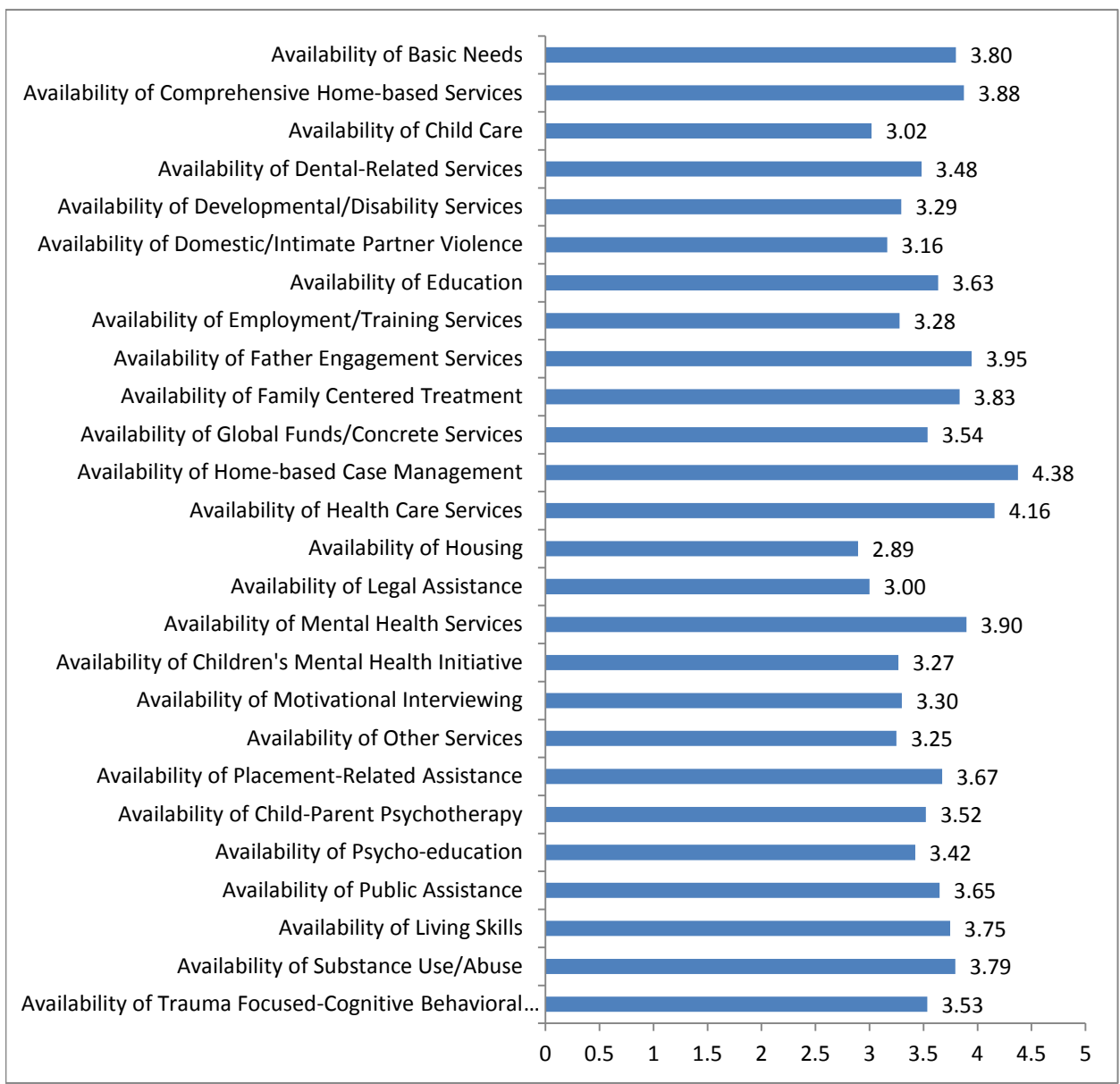
Region 18 - FCM Survey Service Need



Region 18 - FCM Survey Service Availability

Region 18	Average
Availability of Trauma Focused-Cognitive Behavioral Therapy	3.53
Availability of Substance Use/Abuse	3.79
Availability of Living Skills	3.75
Availability of Public Assistance	3.65
Availability of Psycho-education	3.42
Availability of Child-Parent Psychotherapy	3.52
Availability of Placement-Related Assistance	3.67
Availability of Other Services	3.25
Availability of Motivational Interviewing	3.30
Availability of Children's Mental Health Initiative	3.27
Availability of Mental Health Services	3.90
Availability of Legal Assistance	3.00
Availability of Housing	2.89
Availability of Health Care Services	4.16
Availability of Home-based Case Management	4.38
Availability of Global Funds/Concrete Services	3.54
Availability of Family Centered Treatment	3.83
Availability of Father Engagement Services	3.95
Availability of Employment/Training Services	3.28
Availability of Education	3.63
Availability of Domestic/Intimate Partner Violence	3.16
Availability of Developmental/Disability Services	3.29
Availability of Dental-Related Services	3.48
Availability of Child Care	3.02
Availability of Comprehensive Home-based Services	3.88
Availability of Basic Needs	3.80
Grand Total	3.55

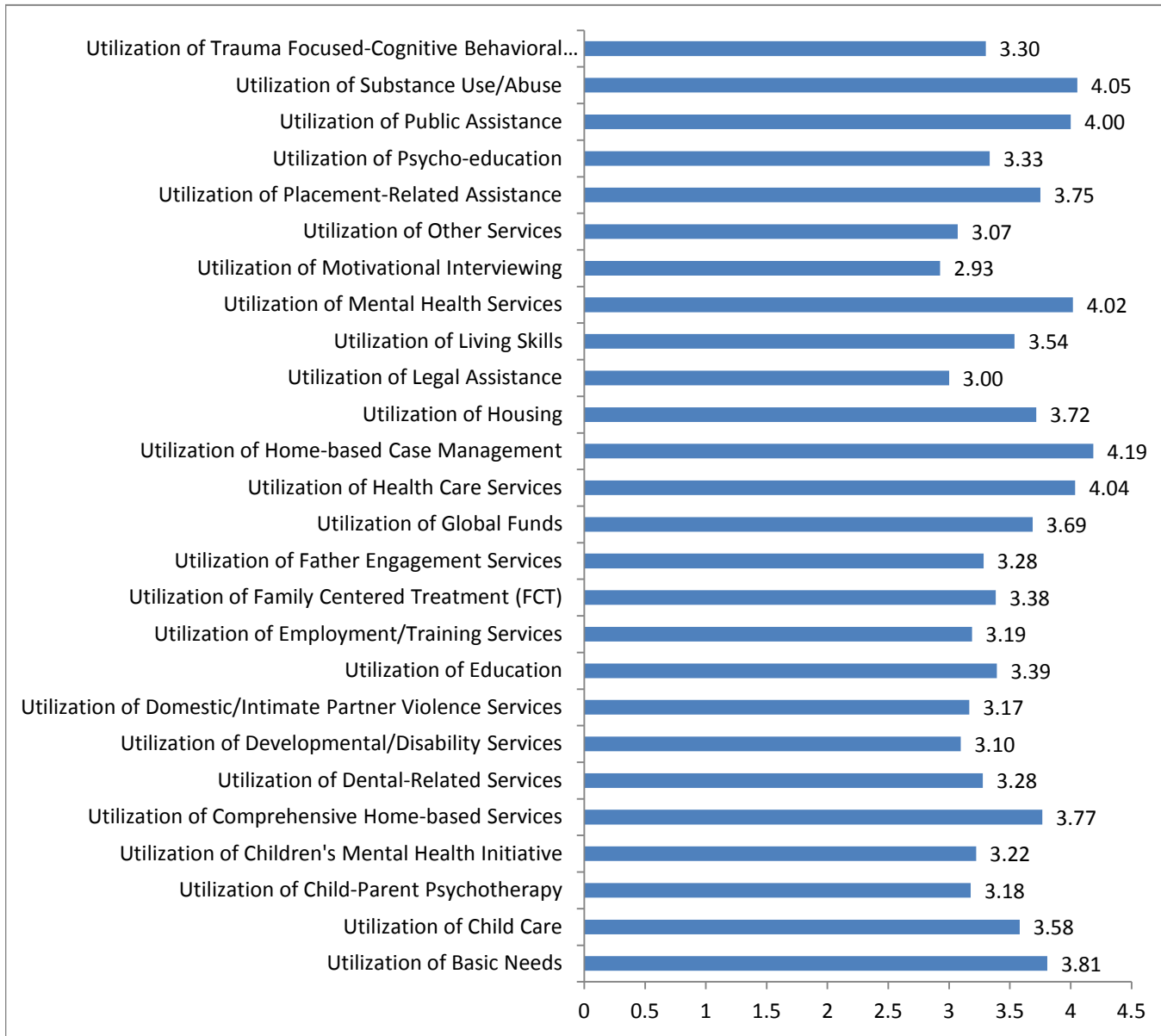
Region 18 - FCM Survey Service Availability



Region 18 - FCM Survey Service Utilization

Region 18	Average
Utilization of Basic Needs	3.81
Utilization of Child Care	3.58
Utilization of Child-Parent Psychotherapy	3.18
Utilization of Children's Mental Health Initiative	3.22
Utilization of Comprehensive Home-based Services	3.77
Utilization of Dental-Related Services	3.28
Utilization of Developmental/Disability Services	3.10
Utilization of Domestic/Intimate Partner Violence Services	3.17
Utilization of Education	3.39
Utilization of Employment/Training Services	3.19
Utilization of Family Centered Treatment (FCT)	3.38
Utilization of Father Engagement Services	3.28
Utilization of Global Funds	3.69
Utilization of Health Care Services	4.04
Utilization of Home-based Case Management	4.19
Utilization of Housing	3.72
Utilization of Legal Assistance	3.00
Utilization of Living Skills	3.54
Utilization of Mental Health Services	4.02
Utilization of Motivational Interviewing	2.93
Utilization of Other Services	3.07
Utilization of Placement-Related Assistance	3.75
Utilization of Psycho-education	3.33
Utilization of Public Assistance	4.00
Utilization of Substance Use/Abuse	4.05
Utilization of Trauma Focused-Cognitive Behavioral Therapy (TF-CBT)	3.30
Grand Total	3.50

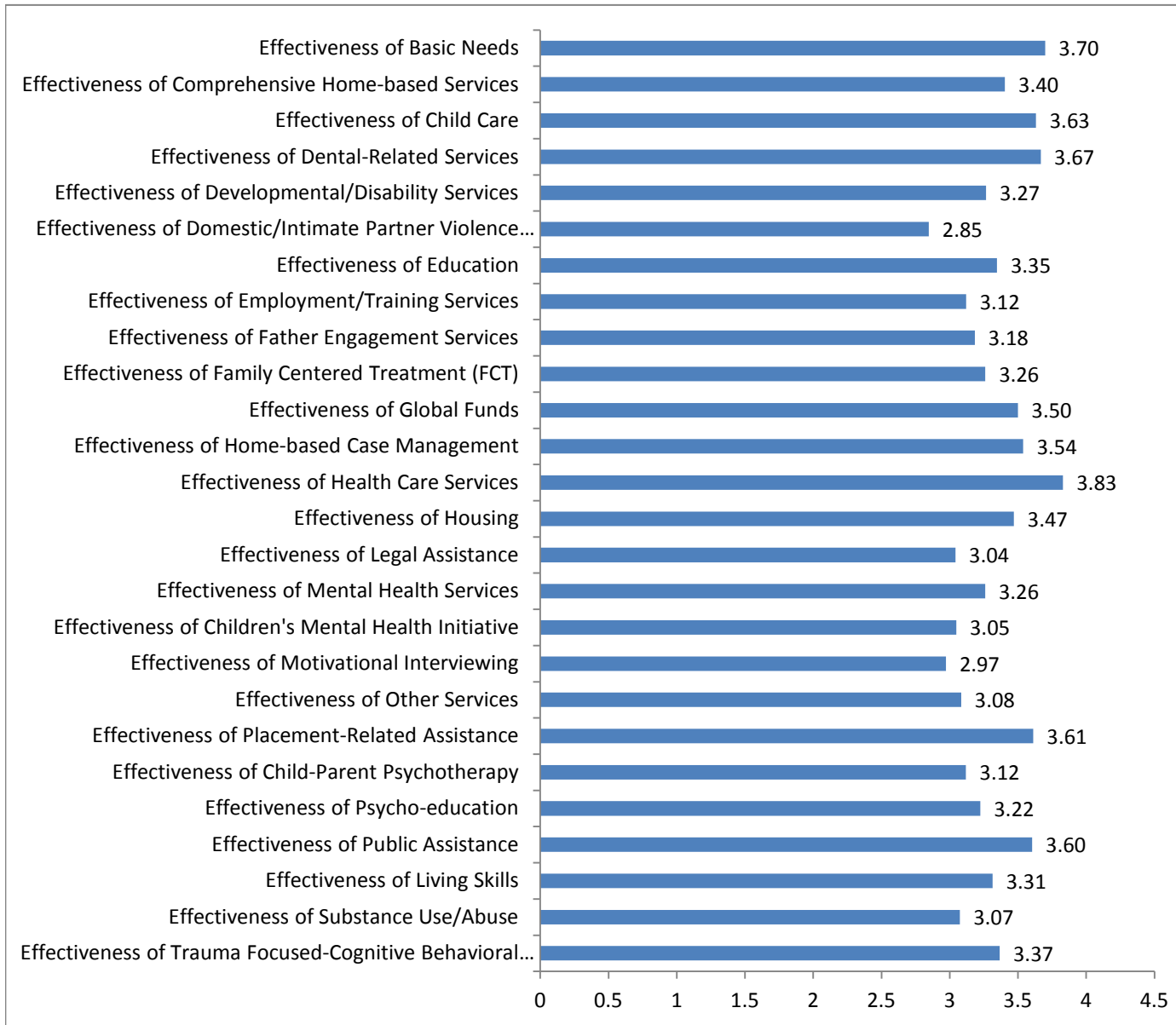
Region 18 - FCM Survey Service Utilization



Region 18 - FCM Survey Service Effectiveness

Region 18	Average
Effectiveness of Trauma Focused-Cognitive Behavioral Therapy (TF-CBT)	3.37
Effectiveness of Substance Use/Abuse	3.07
Effectiveness of Living Skills	3.31
Effectiveness of Public Assistance	3.60
Effectiveness of Psycho-education	3.22
Effectiveness of Child-Parent Psychotherapy	3.12
Effectiveness of Placement-Related Assistance	3.61
Effectiveness of Other Services	3.08
Effectiveness of Motivational Interviewing	2.97
Effectiveness of Children's Mental Health Initiative	3.05
Effectiveness of Mental Health Services	3.26
Effectiveness of Legal Assistance	3.04
Effectiveness of Housing	3.47
Effectiveness of Health Care Services	3.83
Effectiveness of Home-based Case Management	3.54
Effectiveness of Global Funds	3.50
Effectiveness of Family Centered Treatment (FCT)	3.26
Effectiveness of Father Engagement Services	3.18
Effectiveness of Employment/Training Services	3.12
Effectiveness of Education	3.35
Effectiveness of Domestic/Intimate Partner Violence Services	2.85
Effectiveness of Developmental/Disability Services	3.27
Effectiveness of Dental-Related Services	3.67
Effectiveness of Child Care	3.63
Effectiveness of Comprehensive Home-based Services	3.40
Effectiveness of Basic Needs	3.70
Grand Total	3.33

Region 18 - FCM Survey Service Effectiveness



Service Provider Survey

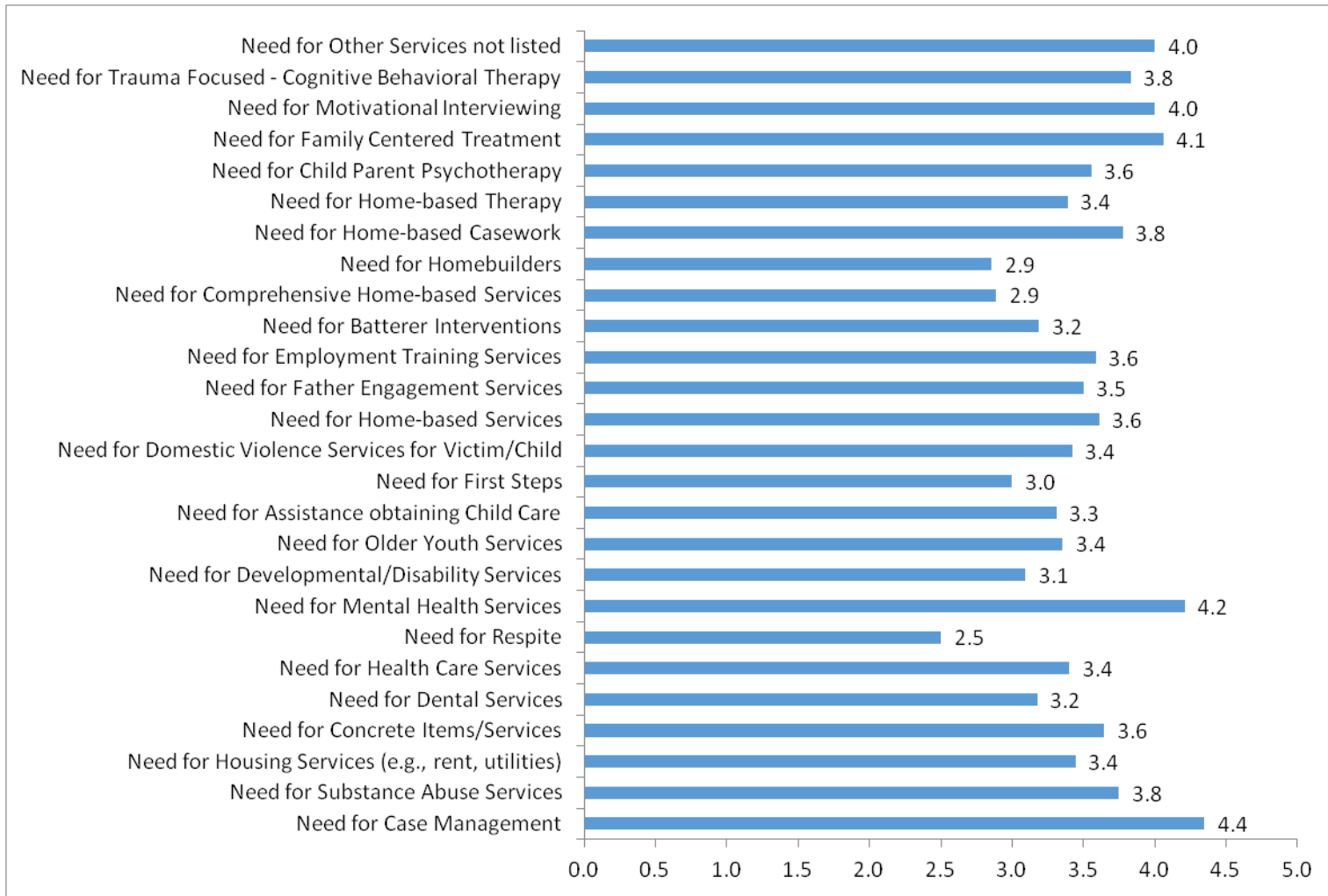
The survey distributed to service providers was designed by the Indiana University School of Social Work and School of Medicine, Pediatrics in conjunction with the Indiana Department of Child Services (DCS) for the purpose of measuring the delivery of child welfare and probation services in Indiana. The service provider survey was distributed to all service providers with an active contract at the time the survey was distributed (Monday, August 3rd). The survey was distributed via email on 08/03/2015 and remained open until 08/21/2015. Providers were given instructions on how to complete the survey anonymously online. The survey included informed consent. The survey collected basic information from respondents, including: service provider role, type of service/s provided by respondent's specific agency, region/s provider serves and demographic information. Additionally, providers were asked to rank 26 services in terms of service need and availability when needed as well as service utilization and effectiveness when utilized.

Of the 460 providers who responded to the survey 133 self-reported as having the role of "Frontline Worker", 126 self-reported as having the role of "Program Manager", 54 self-reported as having the role of "Central Administrative Operations", 81 self-reported as having the role as "Agency CEO" and 66 self-reported as having the role of "Other".

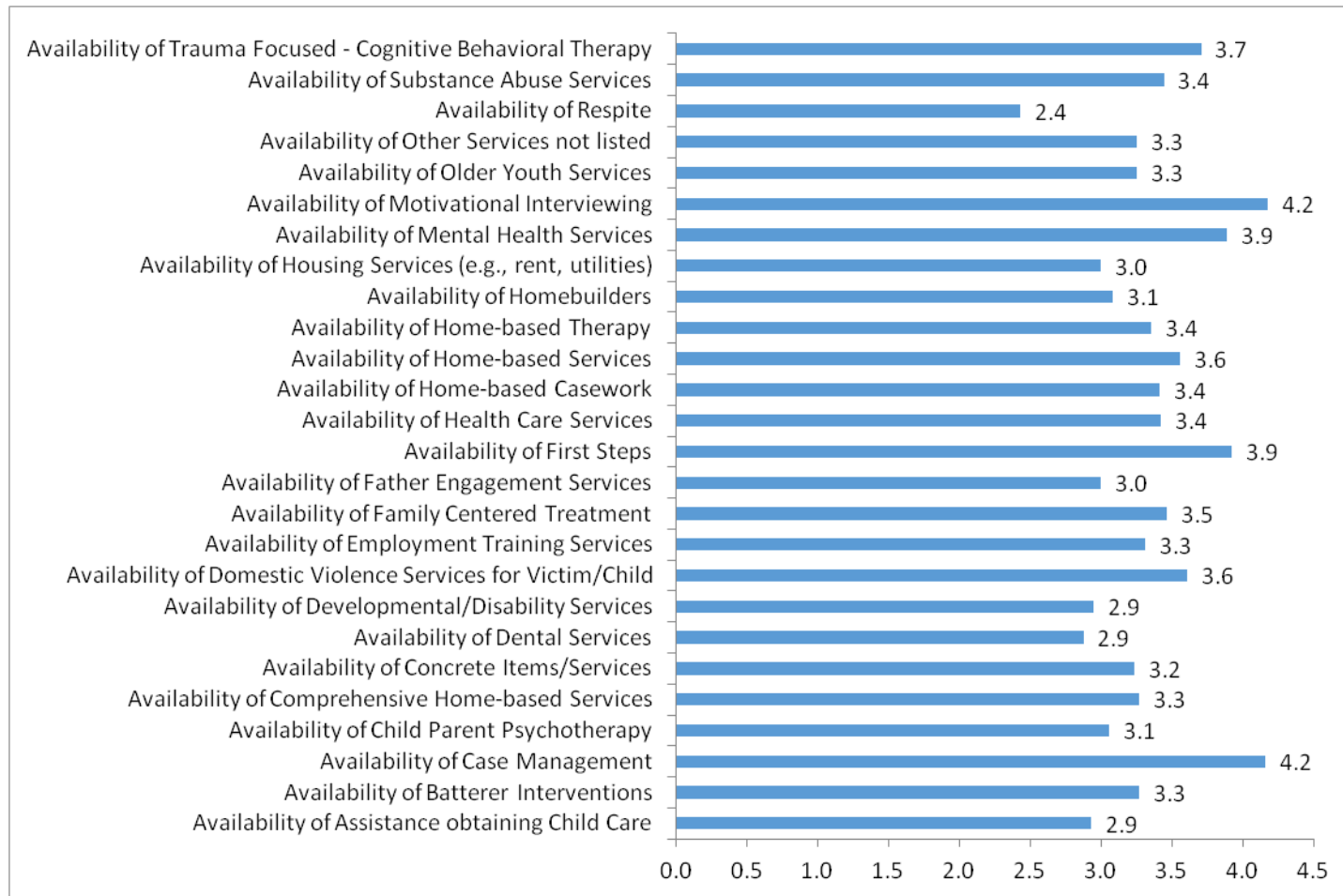
The below graphs show the results of the sections of the survey which asked providers to rank 26 services in terms of service need, service availability, service utilization and service effectiveness. Providers were asked to rank service need, availability, utilization and effectiveness. Service need, availability, utilization and effectiveness were all ranked on a scale from 1 to 5 with "1" rating the service as NOT needed/available/utilized or effective and "5" rating the service as HIGHLY needed/available/utilized/effective.

In DCS Region 18, 25 total service providers opted to participate in the survey.

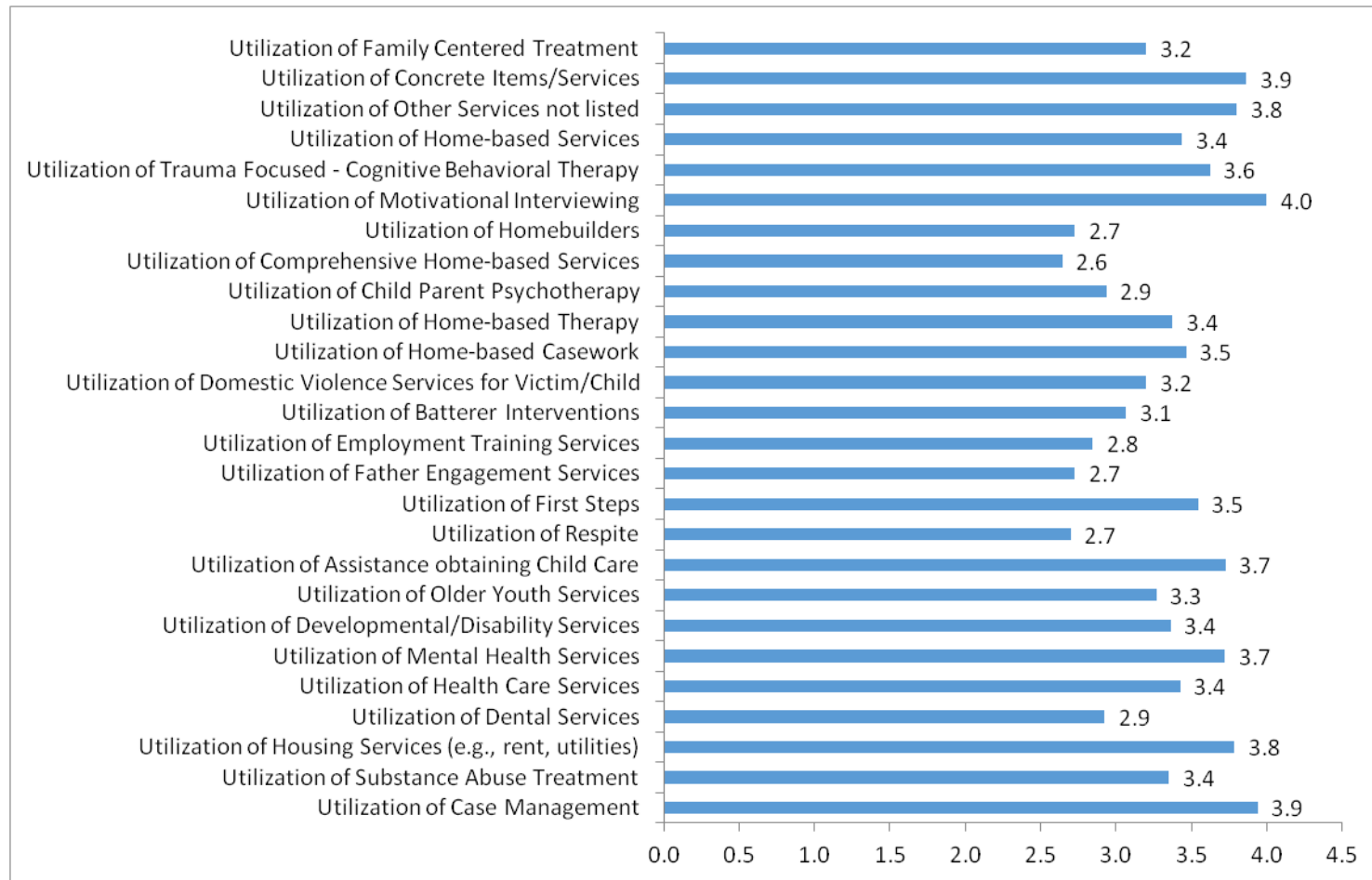
NEED



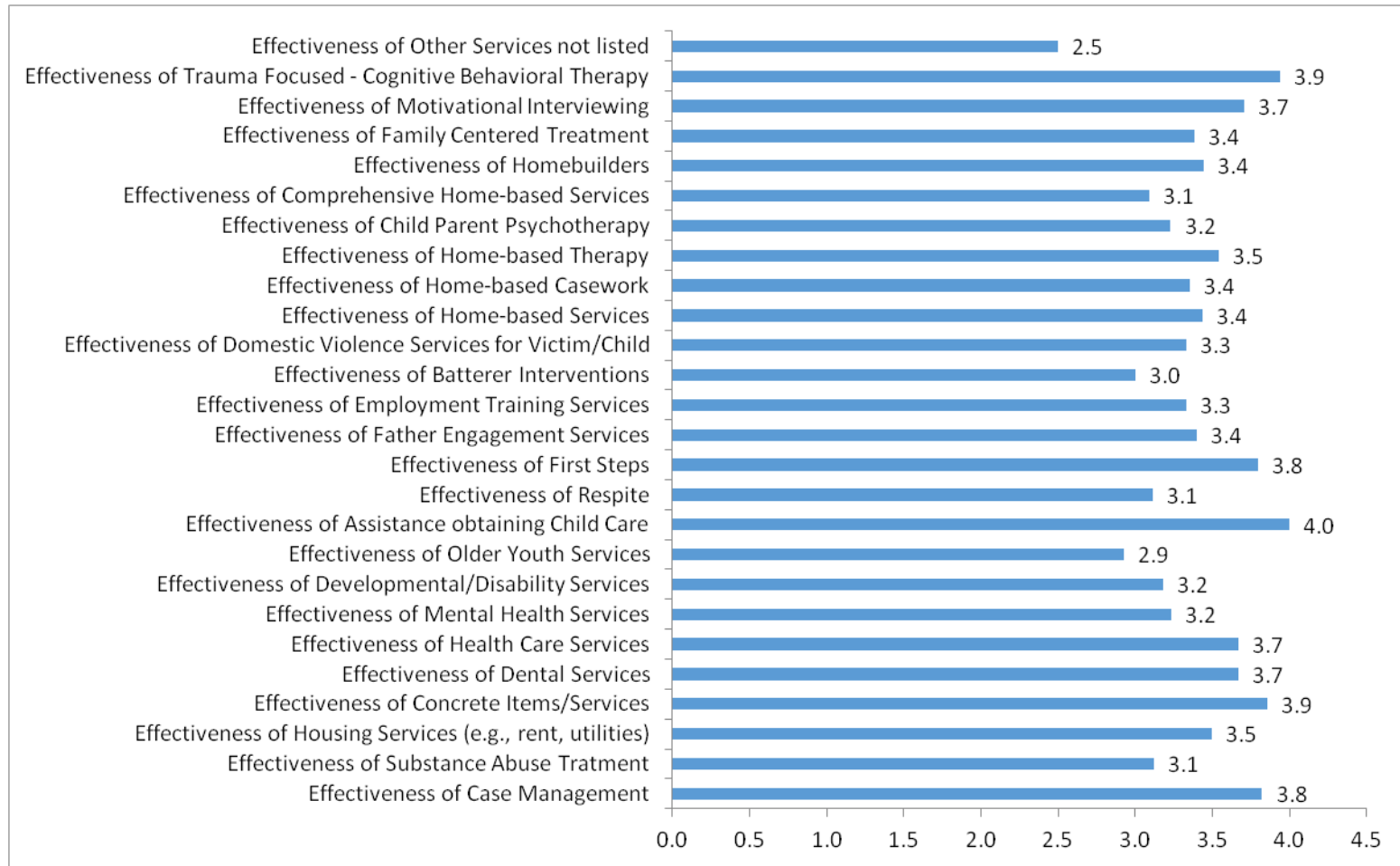
AVAILABILITY



UTILIZATION



EFFECTIVENESS



Appendix C – Public Testimony



Michael R. Pence, Governor
Mary Beth Bonaventura, Director

Indiana Department of Child Services
Room E306 – MS47
302 W. Washington Street
Indianapolis, Indiana 46204-2738

317-234-KIDS
FAX: 317-234-4497

www.in.gov/dcs

Child Support Hotline: 800-840-8757
Child Abuse and Neglect Hotline: 800-800-5556

Minutes
Region 18
Biennial Regional Services Strategic Plan
Public Hearing to take Public Testimony
October 16th, 2015 11:00 a.m.
Clark County DCS Office

John Kaiser, Region 18 Manager (including Clark, Floyd, Harrison, Scott and Washington Counties) called the meeting to order, giving those present the procedures to provide public testimony.

Dana Lemon, Associates in Counseling Psychotherapy gave testimony regarding substance abuse. She commented that with cases being up and the higher need for services and placements, she feels this is directly related to or related in some way to substance abuse. She noted that in Indiana we have our specific drug issues. There are a variety of providers who are meeting the needs individually. However she feels that is not enough. She feels that entities in the community should come together to create a task force that would include emergency responders, schools, the court system, DCS, law enforcement, and providers. She commented that working on this issue at an individual level is not working; we aren't making good strides in solving this issue. She is hoping that DCS can be a part of this in some way.

Angela Ray, Family Time would like to bring attention to the issue of kinship care. She stated that research and practice in social services tells us that kids do better when they are with people that they know, are in neighborhoods that they are familiar with and in schools that they have experience in attending. She feels that DCS and providers are making a solid effort in making these kinship care placements work. She just feels that is isn't always working. She feels families are getting the support needed and that Families may not know that they are eligible for assistance such as food stamps. We need to look at how can these families be supported in sponsoring this child? She also feels that expanding the definition of kinship care would help and brought this up in Indianapolis and was told that kinship care has been expanded. Perhaps kinship could be a friend of the family or a family that has a child in the same classroom. From what she understands that the only way for families to get a sufficient amount of monetary support is if they become foster licensed and feels that precludes a lot of people to step up . If there was a way to reimbursed without being licensed that might help or providing some support in another way. She is willing to help in some way.

There were no other oral testimonies and no written testimonies.
The public hearing concluded at 11:10 a.m.



Protecting our children, families and future

Appendix D - Additional Regional Data

**Indiana Community Partners for Child Safety (CPCS)
A Look at Initial Family Needs and Referrals over the Course of Service
SFY 2015**

There are three PDF Documents that hold information regarding family needs and referrals for prevention services. The information is presented by the aggregate data, per region for SFY 2015.

- **CPCS Needs Assessment SFY 2015**

The Needs Assessment is filled out by the client during initial contacts. The Needs Assessment asks the client about their own current needs for which they would like to receive further information.

The Needs Assessment File has two charts on four pages. The information is presented by region (in each column). **The first chart (on pages one and two) is titled “Needs Assessment Region Count FY 2015”** and shows the raw counts (“n”) of people who indicated the need for information about a problem/topic on the needs assessment. **The second chart (on pages three and four) is titled “Needs Assessment Region Percentage FY 2015”** which shows the percentages of people who indicated that the need for information about a problem/topic asked on the needs assessment.

- **NCFAS SFY 2015**

This PDF shows information having to do with the North Carolina Family Assessment Scale (NCFAS). Families show a need in the area when the staff rate them as -1, -2, or -3 on a scale of -3 to 2. The data in the Excel sheet show the percentage of families who are rated as having a need in the specified area. The Liaison administers the NCFAS twice during the time of service. The data presented is from the initial assessment, which should be administered at the beginning of service for the family. The Liaison fills out the NCFAS, rating the family on their functioning in 8 areas, based on all information they have gathered from the family. The Liaison also reaffirms the accuracy of the ratings on the initial NCFAS when they do the exit NCFAS (after at least 8 face to face contacts). The Liaison can edit ratings as necessary to provide an accurate view of the family upon initiation of service (at any time).

- **CPCS Referrals SFY 2015**

This PDF identifies referrals for additional services made for families by Community Partners for Child Safety programs during SFY 2015. The percentage indicated is the percent of families who had contact with the Community Partners for Child Safety program during SFY 2015.

- **CPCS Region “X” Subcontractors**

This PDF shows the contracted Community Partners for Child Safety provider for the region. It also lists out all agencies, if any, who are subcontracted with the contracted provider to provide services for the region.

Needs Assessment Region Count FY 2015	Region 1 (N=2080)	Region 2 (N=200)	Region 3 (N=955)	Region 4 (N=951)	Region 5 (N=754)	Region 6 (N=276)	Region 7 (N=520)	Region 8 (N=381)	Region 9 (N=544)	Region 10 (N=1196)	Region 11 (N=439)	Region 12 (N=399)	Region 13 (N=384)	Region 14 (N=522)	Region 15 (N=263)	Region 16 (N=649)	Region 17 (N=325)	Region 18 (N=386)
1. Have you ever been involved with Community Partners for Child Safety before?	645	50	151	202	184	50	181	146	122	119	60	123	101	108	46	193	93	113
2. I would like to obtain information regarding: 2a. Food Stamps	20	9	194	156	123	63	76	71	92	172	66	22	74	95	52	118	84	80
2b.TANF	25	2	78	61	88	13	27	32	58	95	28	16	30	23	32	44	27	45
2c. Medical	40	11	189	166	100	76	61	66	94	181	67	29	71	74	54	102	71	92
3. I would like to learn more about WIC.	36	8	153	84	60	27	63	24	53	160	24	26	36	29	20	61	32	42
4. I am pregnant and would like to meet with a health worker	29		54	19	38	9	14	22	15	56	11	6	15	2	5	20	8	11
5. There has been a crisis causing a loss of income in my household and I need help with rent or utilities	951	63	437	536	478	203	313	326	343	784	142	260	123	290	87	146	89	98
6. I am homeless or about to be homeless and need emergency shelter and housing information	211		174	111	128	30	63	82	91	423	52	61	63	154	41	107	35	73
7. I am interested in applying for subsidized housing	346	36	420	312	234	148	169	118	208	572	111	124	119	215	96	195	91	162
8. I am concerned about my child's attendance and/or doing well in school	169	65	336	280	140	110	90	30	128	262	53	52	80	85	43	192	68	109
9. I would like information on services for persons use of alcohol or drugs.	19	6	50	31	37	19	21	6	11	49	5	8	11	22	20	36	15	22
10. I have concerns about my child's behavior and would like to talk to someone	275	54	542	459	213	154	165	51	163	295	89	49	122	139	69	289	124	180
11. I would like information on services for persons with developmental disabilities	72	34	266	209	85	65	90	37	96	169	34	37	35	47	27	96	41	57
12. I am concerned about frequent feelings of hopelessness and /or fear	49	46	81	29	144	9	135	33	115	256	24	50	94	40	38	152	59	94
13. I am interested in obtaining information about employment, a new career or job training	387	24	451	407	295	144	234	166	250	747	148	175	146	201	90	221	98	158
14. I am in need of medical services and /or family doctor and do not have medical insurance	42	25	345	224	145	98	99	44	151	271	72	50	74	64	46	110	62	80
15. I am interested in applying for child care assistance	119	32	374	263	229	87	149	88	215	506	86	89	94	153	62	173	65	130
16. I am concerned for myself and my family's safety	19	14	74	22	80	6	36	13	39	108	13	34	40	15	23	77	33	53

Needs Assessment Region Count FY 2015	Region 1 (N=2080)	Region 2 (N=200)	Region 3 (N=955)	Region 4 (N=951)	Region 5 (N=754)	Region 6 (N=276)	Region 7 (N=520)	Region 8 (N=381)	Region 9 (N=544)	Region 10 (N=1196)	Region 11 (N=439)	Region 12 (N=399)	Region 13 (N=384)	Region 14 (N=522)	Region 15 (N=263)	Region 16 (N=649)	Region 17 (N=325)	Region 18 (N=386)
17. I am interested in obtaining information about transportation	75	25	287	338	173	115	144	87	146	393	83	97	81	116	53	112	57	110
18. I am in need of emergency food assistance	46	31	204	388	169	80	145	95	178	370	65	64	64	82	36	108	43	89
19. I would like information on how to make an appointment for:					0													
a. immunization		6	119	52	29	8	22	10	18	40	1	4	7	25	12	20	9	13
b. head lice check	1	1	28	17	3	5	10	3	8	10	3	2	4	6	4	9	6	9
c. pregnancy test	7	2	3	4	3	1	4		2	6	1	1	5	2		5		1
d. infant or toddler car seat	3	7	118	185	72	8	54	53	45	208	12	13	8	12	13	25	14	8
e. TB Test	0	1	27	6	6	0	3	1	2	16	0	0	0	0	2	6	1	1
f. lead test	0	3	38	16	8	0	6	8	5	18	0	2	0	1	3	2	1	0
g. family planning	1	0	60	22	49	9	18	6	20	87	6	3	2	6	6	14	7	7
h. adult education	3	11	353	205	71	97	73	35	50	283	14	20	11	31	23	44	23	19
i. Counseling	66	75	525	364	224	165	175	21	81	301	81	32	58	111	39	94	50	195
j. Budgeting Info.	23	11	375	358	168	130	77	61	97	326	44	91	32	123	39	58	34	64
k. household	3	11	177	92	83	76	49	32	72	174	11	32	8	40	19	44	18	13

Needs Assessment Region Percentage FY 2015	Region 1 (N=2080)	Region 2 (N=200)	Region 3 (N=955)	Region 4 (N=951)	Region 5 (N=754)	Region 6 (N=276)	Region 7 (N=520)	Region 8 (N=381)	Region 9 (N=544)	Region 10 (N=1196)	Region 11 (N=439)	Region 12 (N=399)	Region 13 (N=384)	Region 14 (N=522)	Region 15 (N=263)	Region 16 (N=649)	Region 17 (N=325)	Region 18 (N=386)
1. Have you ever been involved with Community Partners for Child Safety before?	31%	25%	16%	21%	24%	18%	35%	38%	22%	10%	14%	31%	26%	21%	17%	30%	29%	29%
2. I would like to obtain information regarding: 2a. Food Stamps	1%	5%	20%	16%	16%	23%	15%	19%	17%	14%	15%	6%	19%	18%	20%	18%	26%	21%
2b. TANF	1%	1%	8%	6%	12%	5%	5%	8%	11%	8%	6%	4%	8%	4%	12%	7%	8%	12%
2c. Medical	2%	6%	20%	17%	13%	28%	12%	17%	17%	15%	15%	7%	18%	14%	21%	16%	22%	24%
3. I would like to learn more about WIC.	2%	4%	16%	9%	8%	10%	12%	6%	10%	13%	5%	7%	9%	6%	8%	9%	10%	11%
4. I am pregnant and would like to meet with a health worker	1%	0%	6%	2%	5%	3%	3%	6%	3%	5%	3%	2%	4%	0%	2%	3%	2%	3%
5. There has been a crisis causing a loss of income in my household and I need help with rent or utilities	46%	32%	46%	56%	63%	74%	60%	86%	63%	66%	32%	65%	32%	56%	33%	22%	27%	25%
6. I am homeless or about to be homeless and need emergency shelter and housing information	10%	0%	18%	12%	17%	11%	12%	22%	17%	35%	12%	15%	16%	30%	16%	16%	11%	19%
7. I am interested in applying for subsidized housing	17%	18%	44%	33%	31%	54%	33%	31%	38%	48%	25%	31%	31%	41%	37%	30%	28%	42%
8. I am concerned about my child's attendance and/or doing well in school	8%	33%	35%	29%	19%	40%	17%	8%	24%	22%	12%	13%	21%	16%	16%	30%	21%	28%
9. I would like information on services for persons use of alcohol or drugs.	1%	3%	5%	3%	5%	7%	4%	2%	2%	4%	1%	2%	3%	4%	8%	6%	5%	6%
10. I have concerns about my child's behavior and would like to talk to someone	13%	27%	57%	48%	28%	56%	32%	13%	30%	25%	20%	12%	32%	27%	26%	45%	38%	47%
11. I would like information on services for persons with developmental disabilities	4%	17%	28%	22%	11%	24%	17%	10%	18%	14%	8%	9%	9%	9%	10%	15%	13%	15%
12. I am concerned about frequent feelings of hopelessness and /or fear	2%	23%	8%	3%	19%	3%	26%	9%	21%	21%	5%	13%	24%	8%	14%	23%	18%	24%
13. I am interested in obtaining information about employment, a new career or job training	19%	12%	47%	43%	39%	52%	45%	44%	46%	62%	34%	44%	38%	39%	34%	34%	30%	41%
14. I am in need of medical services and /or family doctor and do not have medical insurance	2%	13%	36%	24%	19%	36%	19%	12%	28%	23%	16%	13%	19%	12%	17%	17%	19%	21%
15. I am interested in applying for child care assistance	6%	16%	39%	28%	30%	32%	29%	23%	40%	42%	20%	22%	24%	29%	24%	27%	20%	34%
16. I am concerned for myself and my family's safety	1%	7%	8%	2%	11%	2%	7%	3%	7%	9%	3%	9%	10%	3%	9%	12%	10%	14%
17. I am interested in obtaining information about transportation	4%	13%	30%	36%	23%	42%	28%	23%	27%	33%	19%	24%	21%	22%	20%	17%	18%	28%
18. I am in need of emergency food assistance	2%	16%	21%	41%	22%	29%	28%	25%	33%	31%	15%	16%	17%	16%	14%	17%	13%	23%
19. I would like information on how to make an appointment for:					0%													
a. immunization	0%	3%	12%	5%	4%	3%	4%	3%	3%	3%	0%	1%	2%	5%	5%	3%	3%	3%
b. head lice check	0%	1%	3%	2%	0%	2%	2%	1%	1%	1%	1%	1%	1%	1%	2%	1%	2%	2%
c. pregnancy test	0%	1%	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%	1%	0%	0%	1%	0%	0%
d. infant or toddler car seat	0%	4%	12%	19%	10%	3%	10%	14%	8%	17%	3%	3%	2%	2%	5%	4%	4%	2%

Needs Assessment Region Percentage FY 2015	Region 1 (N=2080)	Region 2 (N=200)	Region 3 (N=955)	Region 4 (N=951)	Region 5 (N=754)	Region 6 (N=276)	Region 7 (N=520)	Region 8 (N=381)	Region 9 (N=544)	Region 10 (N=1196)	Region 11 (N=439)	Region 12 (N=399)	Region 13 (N=384)	Region 14 (N=522)	Region 15 (N=263)	Region 16 (N=649)	Region 17 (N=325)	Region 18 (N=386)
e. TB Test	0%	1%	3%	1%	1%	0%	1%	0%	0%	1%	0%	0%	0%	0%	1%	1%	0%	0%
f. lead test	0%	2%	4%	2%	1%	0%	1%	2%	1%	2%	0%	1%	0%	0%	1%	0%	0%	0%
g. family planning	0%	0%	6%	2%	6%	3%	3%	2%	4%	7%	1%	1%	1%	1%	2%	2%	2%	2%
h. adult education	0%	6%	37%	22%	9%	35%	14%	9%	9%	24%	3%	5%	3%	6%	9%	7%	7%	5%
i. Counseling	3%	38%	55%	38%	30%	60%	34%	6%	15%	25%	18%	8%	15%	21%	15%	14%	15%	51%
j. Budgeting Info.	1%	6%	39%	38%	22%	47%	15%	16%	18%	27%	10%	23%	8%	24%	15%	9%	10%	17%
k. household	0%	6%	19%	10%	11%	28%	9%	8%	13%	15%	3%	8%	2%	8%	7%	7%	6%	3%

Referral Category FY 2015	Region 1 (N=14880)	Region 2 (N=3552)	Region 3 (N=12583)	Region 4 (N=10740)	Region 5 (N=3441)	Region 6 (N=3204)	Region 7 (N=2206)	Region 8 (N=3117)	Region 9 (N=3829)	Region 10 (N=12650)	Region 11 (N=2829)	Region 12 (N=1341)	Region 13 (N=766)	Region 14 (N=2783)	Region 15 (N=558)	Region 16 (N=965)	Region 17 (N=541)	Region 18 (N=2568)
Activities of Daily Living	333	40	237	281	22	21	118		123	775	358	736	107	491	105	147	111	51
Child Care	69	66	159	121	105	19	27	46	136	322	45	16	8	129	12	7	1	94
Dental/Vision/Hearing	3	49	8	15	1				7	11	7			5	1			2
Domestic Violence Services	156	9	40	22	4		2		20	119	2	1	6	12	4	11	8	23
Education	680	77	1,126	1,621	141	35	48	11	90	349	37	8	7	46	12	8	6	90
Emergency Assistance	1,460	330	708	1,170	1,084	136	478	2,095	1,071	2,693	185	215	85	627	77	72	48	106
Employment	1,390	109	248	234	122	102	49	156	173	1,238	35	36	30	144	31	69	20	178
Family Issues	1,924	365	821	102	57	12	25	31	71	99	30	8	126	256	51	193	97	485
Financial	1,003	415	201	82	31	39	87	13	130	188	61	14	17	137	10	9	14	60
Food/Nutrition	20	232	150	334	51	86	95	15	345	611	157	7		58	1	4		41
Housing	3,477	570	850	573	725	205	134	513	424	1,526	213	71	99	358	102	151	46	380
Legal Service Resourcing	56	111	187	71	22	9	13	9	68	136	25	8	8	29	6	1	4	33
Mental Health	1,477	383	562	207	708	51	73	73	187	509	114	13	53	140	13	59	34	395
Other Support Needs	2,479	607	6,698	5,261	181	2,293	914	48	651	3,537	1,493	163	50	155	38	77	39	45
Primary Healthcare	15	55	128	52	23	44	15	9	121	89	16	1	1	23	3	6	1	66
Public Aid Resourcing	74	85	327	478	59	114	19	66	108	43	18	48	154	91	80	136	110	458
Respite Care		1	4	6	-		1		3	82	2							1
Substance Abuse	8	6	23	16	2	1	3		6	4	1	1	3	6	1	5	2	19
Transportation	256	42	106	94	103	37	105	32	95	319	30	5	12	76	11	10		41

Referral Category FY 2015	Region 1 (N=14880)	Region 2 (N=3552)	Region 3 (N=12583)	Region 4 (N=10740)	Region 5 (N=3441)	Region 6 (N=3204)	Region 7 (N=2206)	Region 8 (N=3117)	Region 9 (N=3829)	Region 10 (N=12650)	Region 11 (N=2829)	Region 12 (N=1341)	Region 13 (N=766)	Region 14 (N=2783)	Region 15 (N=558)	Region 16 (N=965)	Region 17 (N=541)	Region 18 (N=2568)
Activities of Daily Living	2%	1%	2%	3%	1%	1%	5%	0%	3%	6%	13%	54%	14%	18%	19%	15%	21%	2%
Child Care	0%	2%	1%	1%	3%	1%	1%	1%	4%	3%	2%	1%	1%	5%	2%	1%	0%	4%
Dental/Vision/Hearing	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Domestic Violence Services	1%	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%	0%	1%	1%	1%	1%
Education	5%	2%	9%	15%	4%	1%	2%	0%	2%	3%	1%	1%	1%	2%	2%	1%	1%	4%
Emergency Assistance	10%	9%	6%	11%	32%	4%	22%	67%	28%	21%	7%	16%	11%	23%	14%	7%	9%	4%
Employment	9%	3%	2%	2%	4%	3%	2%	5%	5%	10%	1%	3%	4%	5%	6%	7%	4%	7%
Family Issues	13%	10%	7%	1%	2%	0%	1%	1%	2%	1%	1%	1%	16%	9%	9%	20%	18%	19%
Financial	7%	12%	2%	1%	1%	1%	4%	0%	3%	1%	2%	1%	2%	5%	2%	1%	3%	2%
Food/Nutrition	0%	7%	1%	3%	1%	3%	4%	0%	9%	5%	6%	1%	0%	2%	0%	0%	0%	2%
Housing	23%	16%	7%	5%	21%	6%	6%	16%	11%	12%	8%	5%	13%	13%	18%	16%	9%	15%
Legal Service Resourcing	0%	3%	1%	1%	1%	0%	1%	0%	2%	1%	1%	1%	1%	1%	1%	0%	1%	1%
Mental Health	10%	11%	4%	2%	21%	2%	3%	2%	5%	4%	4%	1%	7%	5%	2%	6%	6%	15%
Other Support Needs	17%	17%	53%	49%	5%	72%	41%	2%	17%	28%	53%	12%	7%	6%	7%	8%	7%	2%
Primary Healthcare	0%	2%	1%	0%	1%	1%	1%	0%	3%	1%	1%	0%	0%	1%	1%	1%	0%	3%
Public Aid Resourcing	0%	2%	3%	4%	2%	4%	1%	2%	3%	0%	1%	4%	20%	3%	14%	14%	20%	18%
Respite Care	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
Substance Abuse	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%
Transportation	2%	1%	1%	1%	3%	1%	5%	1%	2%	3%	1%	0%	2%	3%	2%	1%	0%	2%

Community Partners for Child Safety

Region 18: New Hope Services, Inc

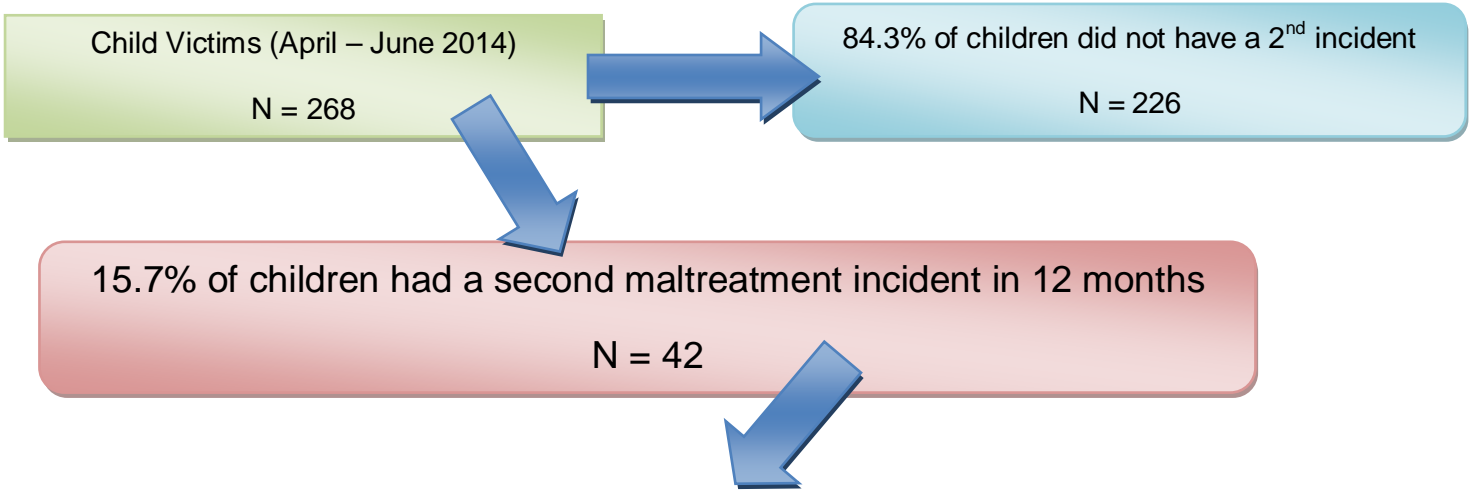
Subcontracts

Big Brothers Big Sisters Southern Indiana	Community/School Mentoring
Open Door Youth	Talk About Touching, Teen Court, Art Near Soul
Comfort House	Counseling
YMCA	
Our Place Drug & Alcohol	Family/Education Services
Indiana Parenting Matters	Parenting Classes
SIEOC	PCA event
Clark County Youth Shelter	Safe Place, Family Education/Support
Home of the Innocents	Family Education/Support
Personal Counseling Service	Psych Testing
CIS	Homework Club, Bare Necessities, Therapy, Tutoring
Hoosier Hills PACT	Counseling
Family Ark	Child Abuse Prevention Project
Family Time/Help Us Help Others	Human Trafficking Taskforce

Region	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Number of NCFAS Administered	1452	168	897	850	580	275	520	380	544	1192	442	404	394	523	261	649	328	387
A. Overall Environment	7%	16%	21%	32%	20%	67%	14%	21%	22%	27%	11%	12%	42%	33%	36%	35%	28%	52%
A. Housing Stability	14%	22%	29%	39%	35%	59%	30%	31%	40%	43%	24%	23%	45%	50%	38%	40%	34%	45%
A. Safety In the Community	3%	12%	11%	8%	10%	12%	9%	8%	13%	17%	5%	7%	32%	11%	16%	24%	14%	18%
A. Environmental Risks	2%	7%	13%	17%	17%	25%	14%	10%	17%	16%	8%	8%	37%	16%	21%	24%	20%	22%
A. Habitability of Housing	4%	9%	20%	43%	20%	50%	18%	15%	21%	23%	12%	12%	38%	19%	23%	29%	26%	39%
A. Personal Hygiene	2%	7%	7%	24%	9%	16%	6%	8%	14%	12%	5%	5%	26%	11%	12%	17%	15%	21%
A. Learning Environment	1%	10%	5%	15%	13%	23%	9%	6%	19%	11%	4%	8%	31%	13%	21%	23%	21%	25%
B. Overall Parental Capabilities	1%	11%	5%	19%	9%	33%	7%	10%	14%	11%	6%	7%	32%	13%	21%	28%	26%	36%
B. Supervision of Child	1%	10%	3%	15%	8%	20%	6%	8%	12%	10%	2%	4%	30%	13%	18%	20%	22%	26%
B. Disciplinary Practices	2%	17%	9%	26%	13%	35%	8%	9%	19%	12%	6%	5%	41%	28%	29%	37%	38%	34%
B. Provision of Developmental /Enrichment Opportunities	0%	15%	6%	19%	11%	9%	7%	6%	22%	9%	3%	4%	32%	14%	26%	25%	24%	23%
B. Use of Drugs/Alcohol Interferes with Parenting	0%	6%	3%	5%	4%	9%	7%	3%	6%	5%	4%	3%	20%	6%	18%	9%	12%	15%
B. Promotes Child's Education	0%	4%	5%	15%	8%	8%	3%	4%	9%	6%	0%	2%	22%	5%	11%	13%	15%	16%
B. Controls Access to Media/Reading Material	0%	10%	4%	3%	3%	3%	4%	3%	10%	9%	1%	3%	30%	5%	11%	18%	17%	12%
B. Parent's Literacy	0%	10%	4%	17%	7%	5%	7%	4%	11%	6%	5%	3%	24%	7%	10%	14%	17%	11%
C. Overall Family Interactions	2%	23%	10%	21%	7%	58%	7%	4%	21%	13%	10%	6%	32%	12%	22%	31%	28%	42%
C. Bonding with Children	1%	10%	4%	6%	5%	11%	2%	2%	10%	9%	3%	1%	24%	8%	15%	18%	15%	26%
C. Communication with Child	1%	18%	10%	17%	8%	23%	5%	4%	18%	11%	4%	3%	29%	17%	23%	27%	27%	33%
C. Expectations of Child	1%	16%	3%	10%	7%	27%	4%	4%	21%	8%	1%	3%	27%	19%	14%	20%	27%	24%
C Mutual Support Within the Family	2%	25%	17%	32%	7%	49%	14%	7%	24%	17%	11%	11%	37%	19%	24%	35%	24%	29%
C. Relationship Between Parents	5%	41%	27%	33%	18%	43%	22%	6%	33%	21%	26%	16%	46%	44%	27%	39%	40%	35%
C. Family Routines/Rituals	1%	21%	5%	9%	6%	4%	8%	3%	21%	11%	2%	4%	32%	11%	21%	28%	25%	28%
C. Family Recreation and Play Activities	1%	17%	5%	1%	7%	2%	6%	3%	26%	11%	4%	4%	34%	11%	20%	29%	18%	19%
D. Overall Family Safety	1%	21%	11%	13%	8%	28%	7%	6%	8%	7%	4%	6%	30%	6%	17%	20%	21%	21%
D. Domestic Violence between Caregivers	3%	19%	11%	11%	8%	15%	11%	3%	12%	11%	7%	10%	20%	15%	17%	19%	20%	18%
D. Other Family Conflit	4%	35%	18%	19%	14%	33%	21%	7%	28%	15%	19%	13%	46%	43%	32%	37%	34%	26%
D. Physical Abuse of Children	0%	7%	4%	6%	3%	6%	1%	1%	2%	3%	1%	2%	11%	1%	10%	6%	10%	5%
D. Emotional Abuse of Child	1%	13%	8%	5%	3%	10%	2%	1%	8%	4%	2%	2%	14%	2%	11%	10%	18%	8%
D. Sexual Abuse of Child	0%	9%	5%	5%	4%	2%	1%	1%	1%	3%	2%	1%	8%	1%	7%	4%	4%	4%
D. Neglect of Child	0%	8%	3%	15%	7%	5%	4%	2%	5%	3%	0%	1%	14%	3%	8%	12%	17%	6%
D. Access to Weapons	0%	3%	1%	1%	2%	0%	0%	1%	1%	3%	1%	0%	8%	0%	11%	2%	4%	2%
E. Overall Child Well-Being	2%	18%	21%	24%	10%	54%	4%	4%	15%	12%	8%	7%	31%	10%	19%	27%	25%	40%
E. Child's Behavior	8%	41%	36%	34%	18%	55%	22%	14%	28%	21%	17%	12%	42%	38%	23%	48%	44%	44%
E. School Performance	6%	30%	24%	30%	14%	43%	15%	9%	25%	19%	12%	12%	38%	33%	24%	42%	33%	33%
E. Child's Relationship with Parent	3%	19%	13%	22%	11%	33%	8%	3%	16%	10%	6%	4%	30%	12%	16%	26%	30%	25%
E. Child's Relationship with Siblings	1%	21%	10%	23%	6%	9%	5%	3%	14%	8%	3%	1%	23%	6%	16%	20%	21%	16%
E. Child's Relationship with Peers	1%	15%	11%	14%	4%	9%	4%	3%	15%	7%	3%	2%	28%	9%	20%	27%	20%	14%
E. Cooperation/Motivtion to Maintain the Family	1%	2%	6%	3%	10%	5%	1%	2%	7%	4%	2%	2%	17%	3%	7%	10%	12%	8%
F. Overall Social/Community Life	1%	16%	15%	26%	10%	51%	6%	4%	20%	12%	6%	6%	31%	12%	24%	23%	17%	16%
F. Social Relationships	1%	24%	19%	34%	9%	16%	6%	4%	24%	12%	8%	4%	38%	15%	20%	28%	21%	14%
F. Relationships with Care, School and Services	1%	15%	8%	16%	12%	31%	5%	4%	18%	11%	4%	6%	33%	20%	20%	25%	19%	15%
F. Connection to Neighborhood, Cultural/Ethinc Community	1%	15%	18%	10%	13%	38%	4%	4%	24%	17%	6%	4%	38%	8%	28%	26%	20%	13%
F. Connection to Spiritual/Religious Community	0%	15%	7%	5%	9%	3%	5%	2%	31%	16%	6%	5%	41%	19%	31%	28%	17%	9%
F. Parent's Initiative and Acceptance of Available Help/Support	0%	7%	6%	21%	5%	19%	1%	3%	13%	5%	3%	3%	18%	6%	12%	9%	15%	7%
G. Overall Self-Sufficiency	17%	28%	44%	45%	54%	77%	43%	81%	60%	51%	32%	57%	43%	50%	33%	46%	38%	74%

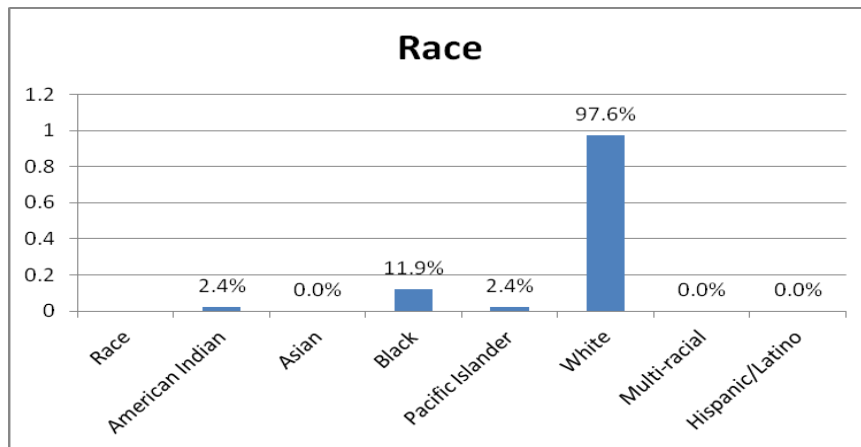
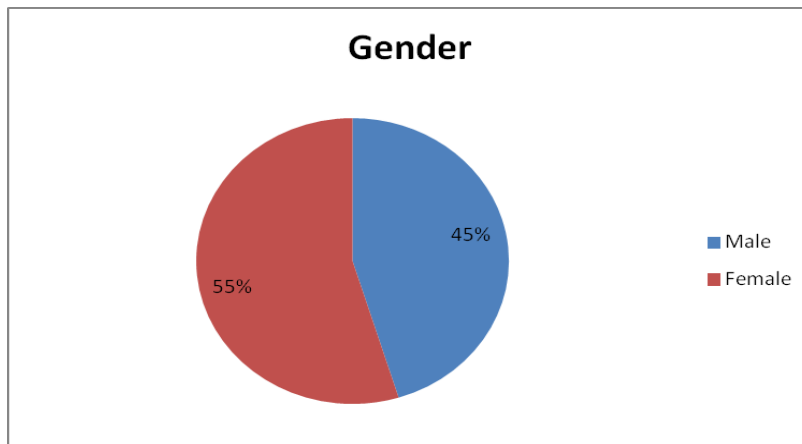
Region	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Number of NCFAS Administered	1452	168	897	850	580	275	520	380	544	1192	442	404	394	523	261	649	328	387
G. Caregiver Employment	23%	39%	44%	52%	51%	59%	55%	68%	55%	57%	37%	65%	55%	57%	39%	51%	45%	56%
G. Family Income	16%	39%	49%	50%	59%	75%	57%	78%	72%	60%	45%	70%	62%	73%	48%	56%	50%	70%
G. Financial Management	12%	23%	44%	38%	53%	67%	37%	54%	59%	43%	18%	45%	54%	50%	38%	44%	37%	64%
G. Food and Nutrition	1%	10%	7%	29%	17%	33%	13%	20%	37%	22%	8%	13%	27%	24%	17%	21%	14%	31%
G. Transportation	7%	24%	26%	33%	23%	42%	35%	33%	33%	31%	22%	33%	38%	34%	28%	42%	29%	48%
H. Overall Family Health	3%	14%	16%	26%	8%	65%	7%	7%	28%	13%	15%	14%	28%	7%	15%	26%	26%	60%
H. Parents Physical Health	4%	13%	15%	26%	8%	21%	17%	6%	27%	14%	17%	13%	33%	15%	14%	21%	26%	29%
H. Parent's Disability	3%	13%	11%	14%	11%	18%	14%	9%	24%	11%	14%	15%	34%	20%	16%	24%	27%	26%
H. Parent's Mental Health	3%	20%	21%	31%	20%	51%	19%	10%	40%	16%	14%	9%	42%	33%	26%	33%	32%	48%
H. Child's Physical Health	1%	4%	6%	10%	2%	10%	3%	3%	7%	7%	3%	7%	18%	6%	7%	9%	9%	10%
H. Child's Disability	3%	10%	6%	14%	7%	13%	11%	4%	18%	10%	8%	9%	28%	12%	14%	23%	16%	15%
H. Child's Mental Health	4%	25%	18%	27%	15%	52%	12%	8%	37%	14%	14%	7%	43%	29%	23%	36%	32%	47%
H. Family Access to Health/Menal Health Care	0%	24%	17%	26%	10%	47%	7%	2%	29%	9%	9%	5%	29%	7%	21%	18%	18%	39%

Maltreatment After Involvement: Region 18

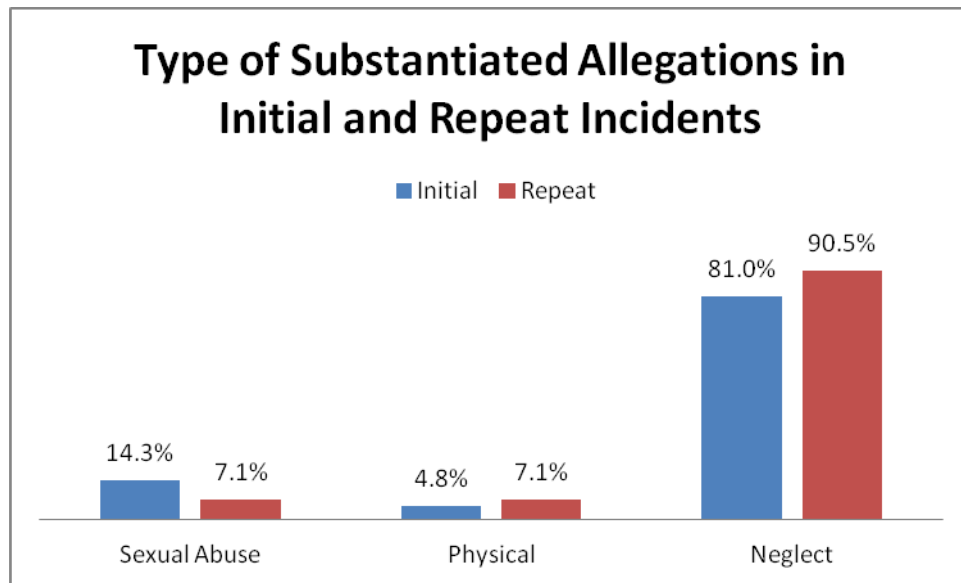
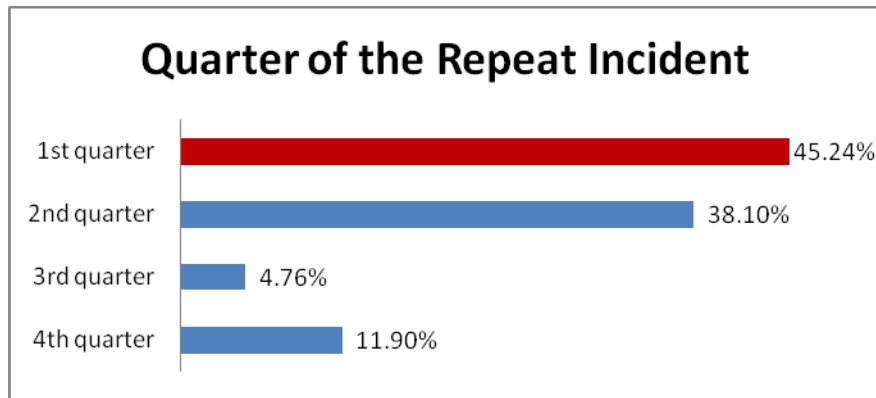


Demographics

Average Age	6.78
Median Age	6.18



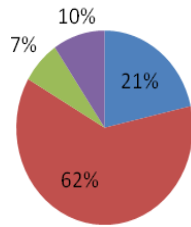
Statistics





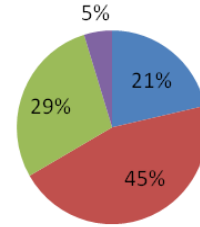
Safety Assessment at 1st Incident

■ Safe ■ Conditionally Safe ■ Unsafe ■ N/A



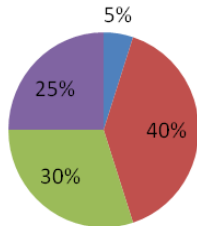
Safety Assessment at 2nd Incident

■ Safe ■ Conditionally Safe ■ Unsafe ■ N/A



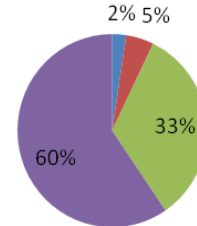
Risk Assessment at 1st Incident

■ low ■ moderate ■ high ■ very high



Risk Assessment at 2nd Incident

■ low ■ moderate ■ high ■ very high



Perpetrator

In **85.7%** of cases the perpetrator in the first incident is a parent

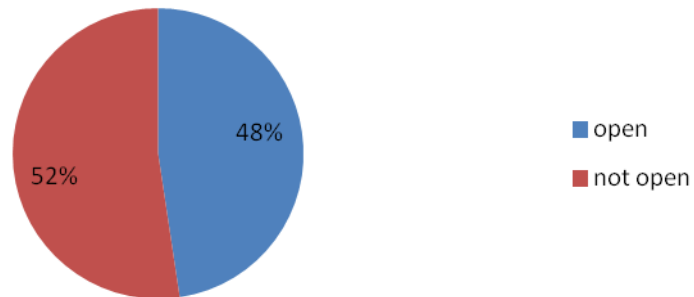
In **88.1%** of cases the perpetrator in the second incident is a parent

In **50%** of the cases the same perpetrator was indicated in the first and second incident

Case Status

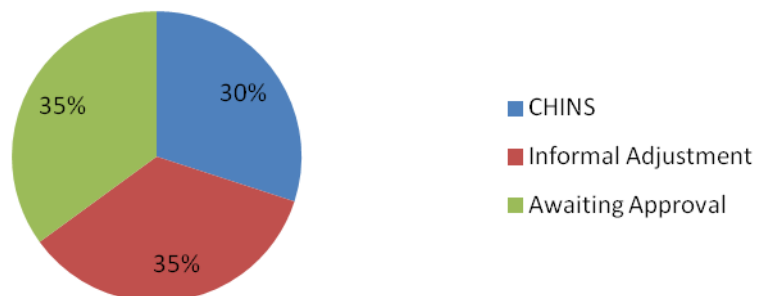
DCS Case Status at the Time of Repeat Maltreatment Incident

(All Cases, N = 42)

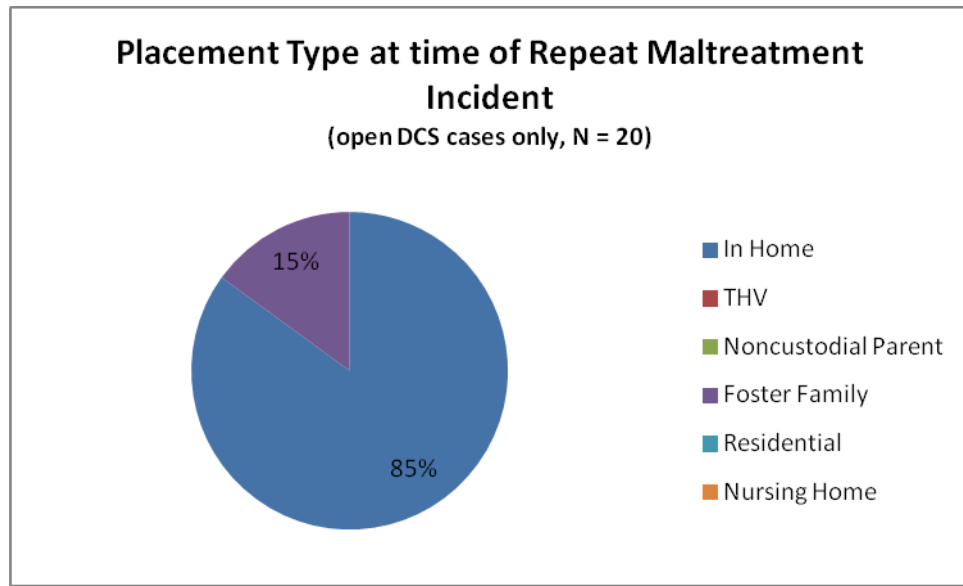


DCS Case Type at Time of Repeat Maltreatment Incident

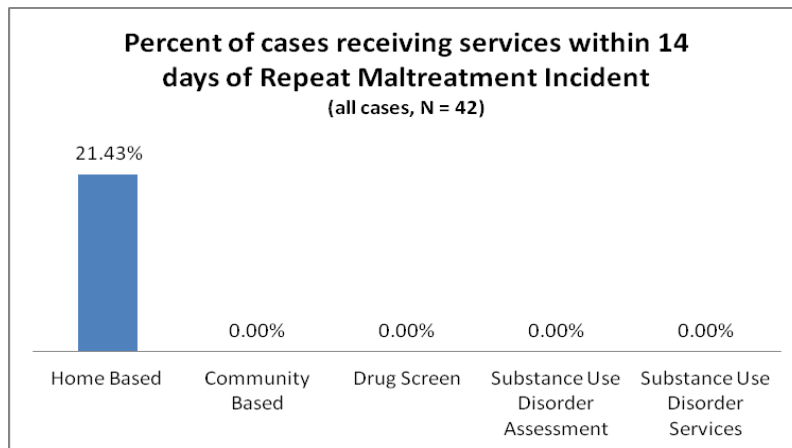
(Open DCS Cases Only, N = 20)

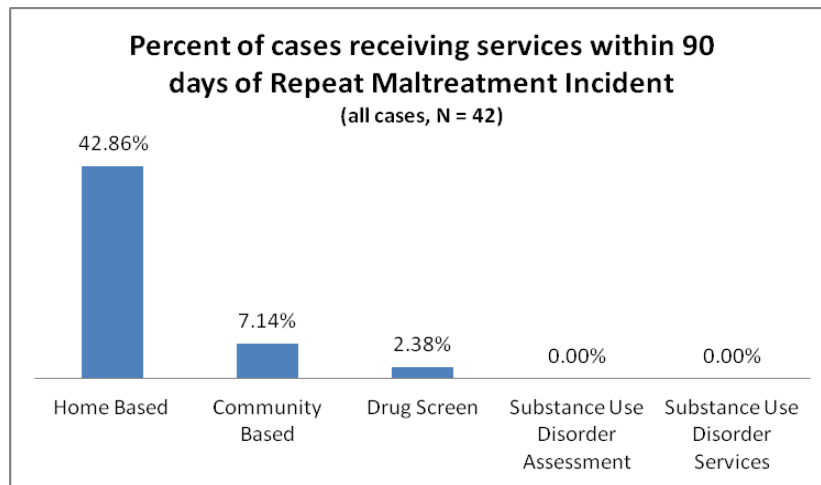


Placement



Services





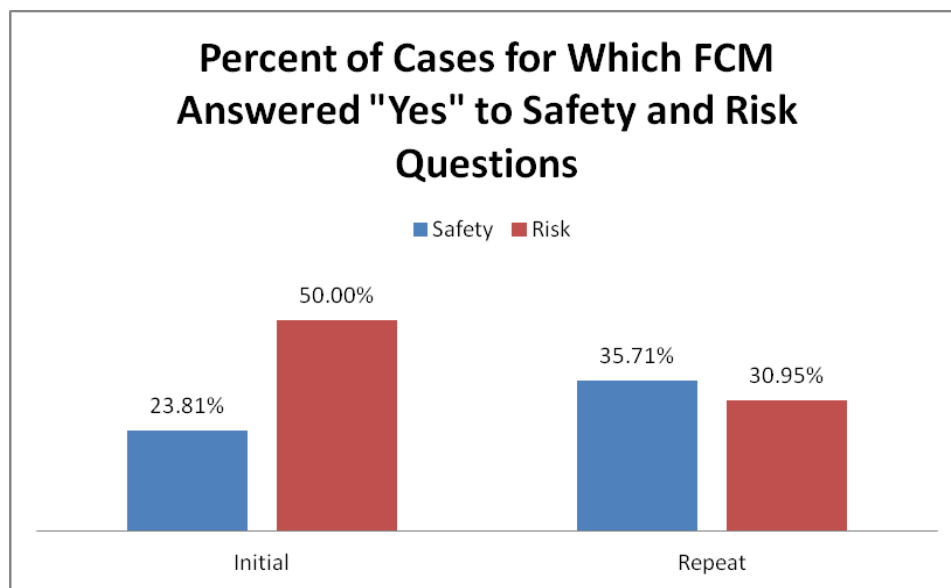
SDM Safety Assessment: Alcohol and Substance Use Questions

Safety: “Caregiver’s current substance abuse seriously impairs his/her ability to supervise, protect, or care for the child.”

* FCM is instructed to “assess household for each of the following safety threats. Indicate whether currently available information results in reason to believe a safety threat is present.”

Risk: “Primary caregiver has/had an alcohol and/or drug problem.”

* FCM is instructed to indicate whether there was an alcohol and/or drug problem, the type of substance abused, and whether the substance abuse occurred in the last 12 months and/or the prior 12 months.



Permanency for Youth Out of Home at least 24 months on 7/1/2014

Region 18

Source: MaGIK data as of 9/14/2015

Total number of youth in out of home placement on 7/1/2014 with a CHINS involvement at least 24 months

76

	n=	%
Number with permanency before 7/1/2015	28	36.84%

	n=	%
Number with no permanency by 7/1/2015	48	63.16%

	n=	%
male	13	46.43%
female	15	53.57%
average age	8.99	
median age	8.78	
hispanic_or_latino_origin	0	0.00%
american_indian	0	0.00%
asian	0	0.00%
black	0	0.00%
pacific_islander	0	0.00%
white	28	100.00%
race_uncertainty	0	0.00%
multi_racial	0	0.00%
DDRS_medical_condition	0	0.00%
any permanency roundtable	2	7.14%
BH CANS 0-2 before 7/1/2014	20	71.43%
BH CANS 3+ before 7/1/2014	7	25.00%
missing before 7/1/2014	1	3.57%
BH CANS 0-2 between 7/1/2014 and 7/1/2015	19	67.86%
BH CANS 3+ between 7/1/2014 and 7/1/2015	2	7.14%
missing between 7/1/2014 and 7/1/2015	7	25.00%

	n=	%
male	20	41.67%
female	28	58.33%
average age	11.96	
median age	13.23	
hispanic_or_latino_origin	0	0.00%
american_indian	0	0.00%
asian	0	0.00%
black	6	12.50%
pacific_islander	0	0.00%
white	43	89.58%
race_uncertainty	0	0.00%
multi_racial	5	10.42%
DDRS_medical_condition	2	4.17%
any permanency roundtable	15	31.25%
BH CANS 0-2 before 7/1/2014	26	54.17%
BH CANS 3+ before 7/1/2014	22	45.83%
missing before 7/1/2014	0	0.00%
BH CANS 0-2 between 7/1/2014 and 7/1/2015	27	56.25%
BH CANS 3+ between 7/1/2014 and 7/1/2015	21	43.75%
missing between 7/1/2014 and 7/1/2015	0	0.00%

	average	median
length of current involvement on 7/1/2014	3.03	2.81
BH CANS before 7/1/2014	1.52	1.00
BH CANS between 7/1/2014 and 7/1/2015	1.14	0.50
PLCM CANS before 7/1/2014	1.67	1.00
PLCM CANS between 7/1/2014 and 7/1/2015	1.33	1.00

	average	median
length of current involvement on 7/1/2014	4.23	3.49
BH CANS before 7/1/2014	2.02	2.00
BH CANS between 7/1/2014 and 7/1/2015	2.19	2.00
PLCM CANS before 7/1/2014	2.79	2.00
PLCM CANS between 7/1/2014 and 7/1/2015	3.08	2.00

Number with a referral for:	n=	%
PPS_Education_Referral	4	14.29%
PPS_Clinical_Resource_Referral	0	0.00%
PPS_Investigator_Referral	3	10.71%
PPS_Nurse_Referral	0	0.00%
Permanency Roundtable	2	7.14%

Number with a referral for:	n=	%
PPS_Education_Referral	18	37.50%
PPS_Clinical_Resource_Referral	7	14.58%
PPS_Investigator_Referral	5	10.42%
PPS_Nurse_Referral	4	8.33%
Permanency Roundtable	15	31.25%

Child had a payment for:	Year Before 7/1/2014		Between 7/1/14 and 7/1/15	
	n=	%	n=	%
BH/BX Services	2	7.14%	0	0.00%
Home Based	16	57.14%	11	39.29%
Community Based	7	25.00%	5	17.86%
OYS/IL Services	2	7.14%	2	7.14%
Cross Systems / ISP	0	0.00%	0	0.00%
Child Prep	0	0.00%	0	0.00%

Child had a payment for:	Year Before 7/1/2014		Between 7/1/14 and 7/1/15	
	n=	%	n=	%
BH/BX Services	9	18.75%	11	22.92%
Home Based	31	64.58%	23	47.92%
Community Based	13	27.08%	12	25.00%
OYS/IL Services	3	6.25%	7	14.58%
Cross Systems / ISP	0	0.00%	0	0.00%
Child Prep	0	0.00%	0	0.00%

On 7/1/14 placement was:	n=	%
Residential	2	7.14%
LCPA	5	17.86%
Foster Home	15	53.57%
Out of State Foster Home	2	7.14%
Other Placement	0	0.00%
Runaway	0	0.00%
Correctional Institution	0	0.00%
THV	4	14.29%
non-custodial parent	0	0.00%

On 7/1/14 placement was:	n=	%
Residential	10	20.83%
LCPA	9	18.75%
Foster Home	25	52.08%
Out of State Foster Home	3	6.25%
Other Placement	0	0.00%
Runaway	0	0.00%
Correctional Institution	0	0.00%
THV	0	0.00%
non-custodial parent	1	2.08%

Permanency outcome was:	n=	%
Reunification	7	25.00%
Permanent Placement with a Relative	2	7.14%
Guardianship	4	14.29%
Adoption	13	46.43%
Child is entering the Collaborative Care Program	0	0.00%
Transfer of Placement and Care to Another Indiana State Agency	1	3.57%
Emancipation	1	3.57%
Runaway with Wardship Dismissed	0	0.00%

Permanency Plan/Case Plan:	n=	%
Adoption	35	72.92%
Reunification	6	12.50%
Legal Guardianship	2	4.17%
Emancipation as a Result of a Planned, Permanent Living Arrangement	2	4.17%
Placement with a Fit and Willing Relative	3	6.25%

As of 7/1/2014, TPR entered for:	n=	%
Mom	9	32.14%
Dad	5	17.86%
Both	4	14.29%

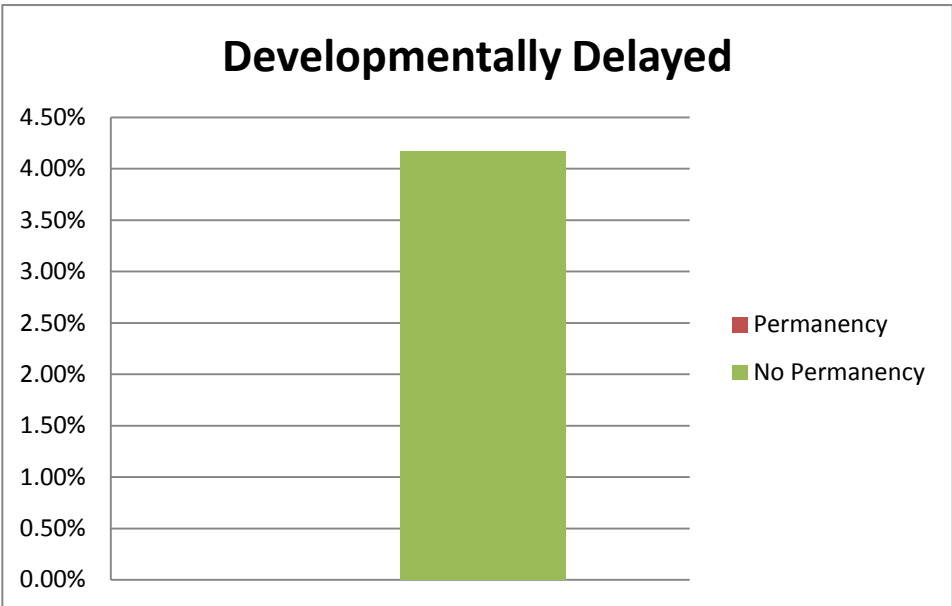
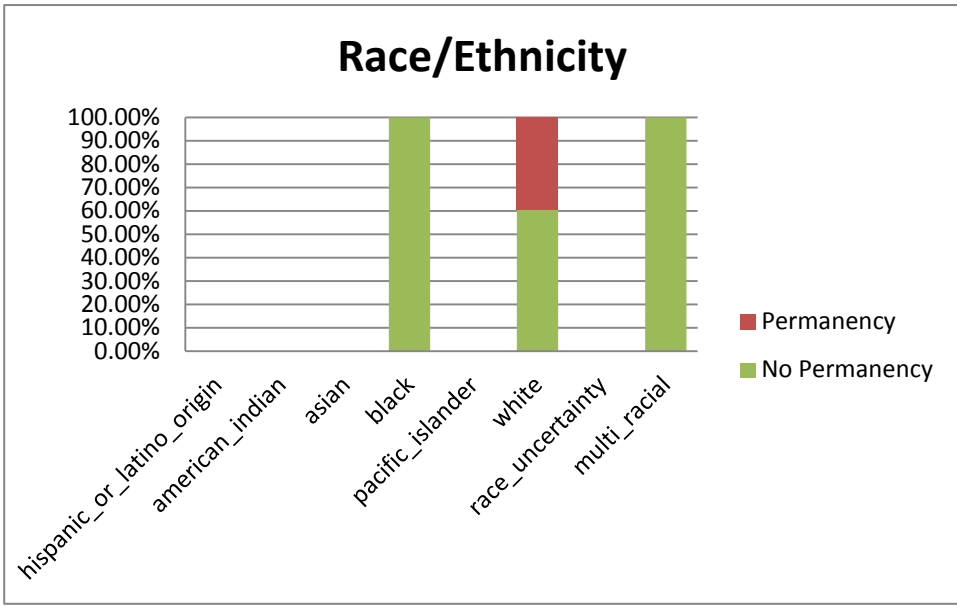
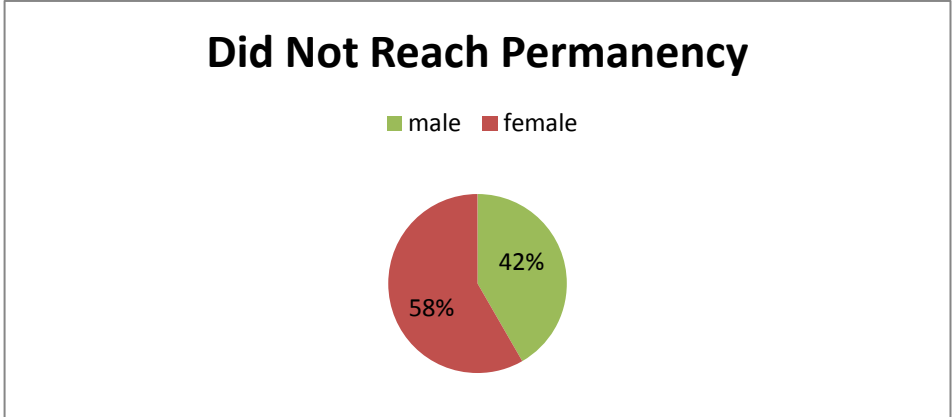
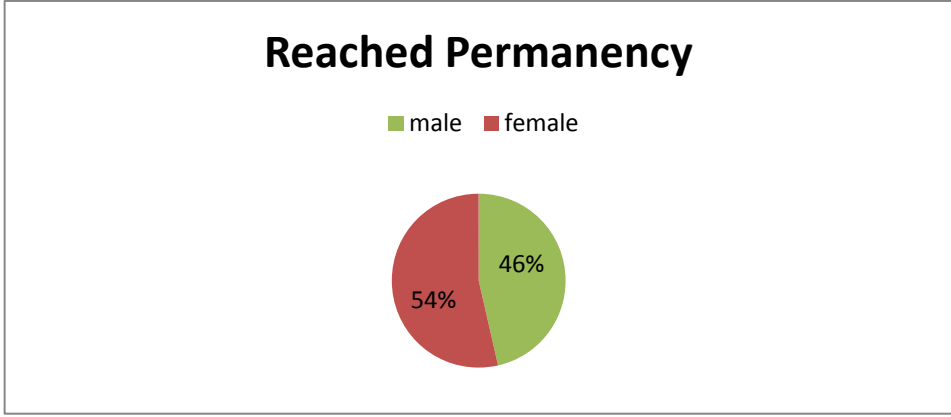
As of 7/1/2014, TPR entered for:	n=	%
Mom	18	37.50%
Dad	14	29.17%
Both	13	27.08%

Permanency for Youth Out of Home at least 24 months on 7/1/2014
Region 18
Source: MaGIK data as of 9/14/2015

Total number of youth in out of home placement on 7/1/2014 with a CHINS involvement at least 24 months 76

Number with permanency before 7/1/2015 n= 28 36.84%

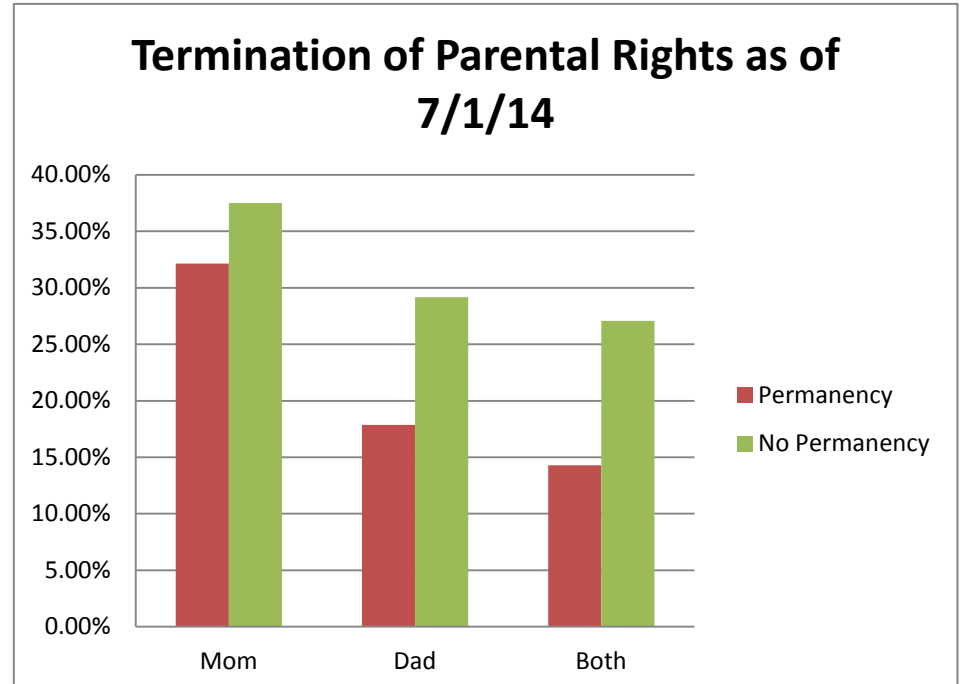
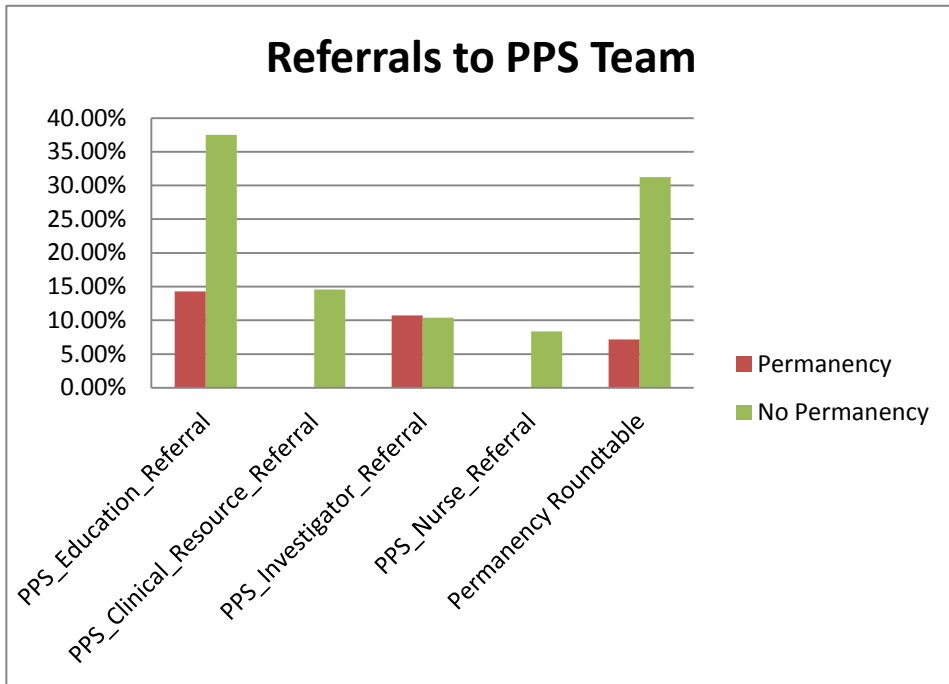
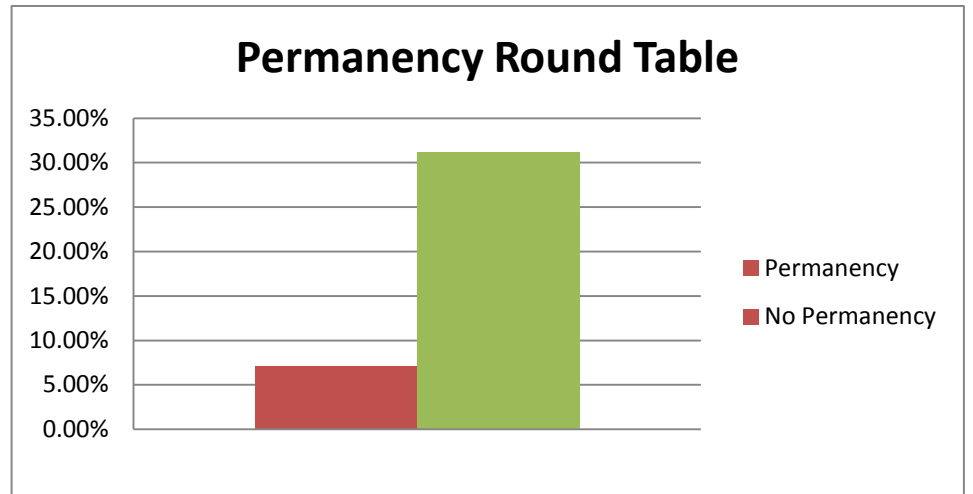
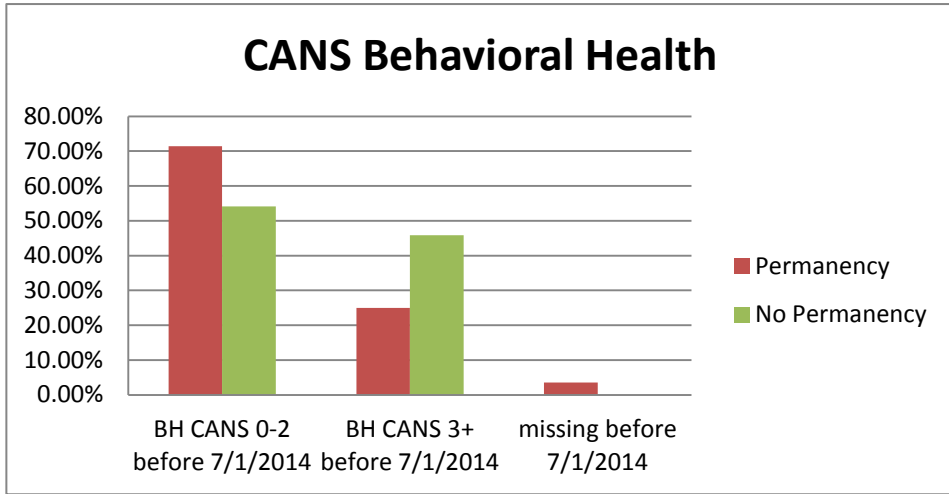
Number with no permanency by 7/1/2015 n= 48 63.16%



Total number of youth in out of home placement on 7/1/2014 with a CHINS involvement at least 24 months 76

Number with permanency before 7/1/2015 n= 28 % 36.84%

Number with no permanency by 7/1/2015 n= 48 % 63.16%



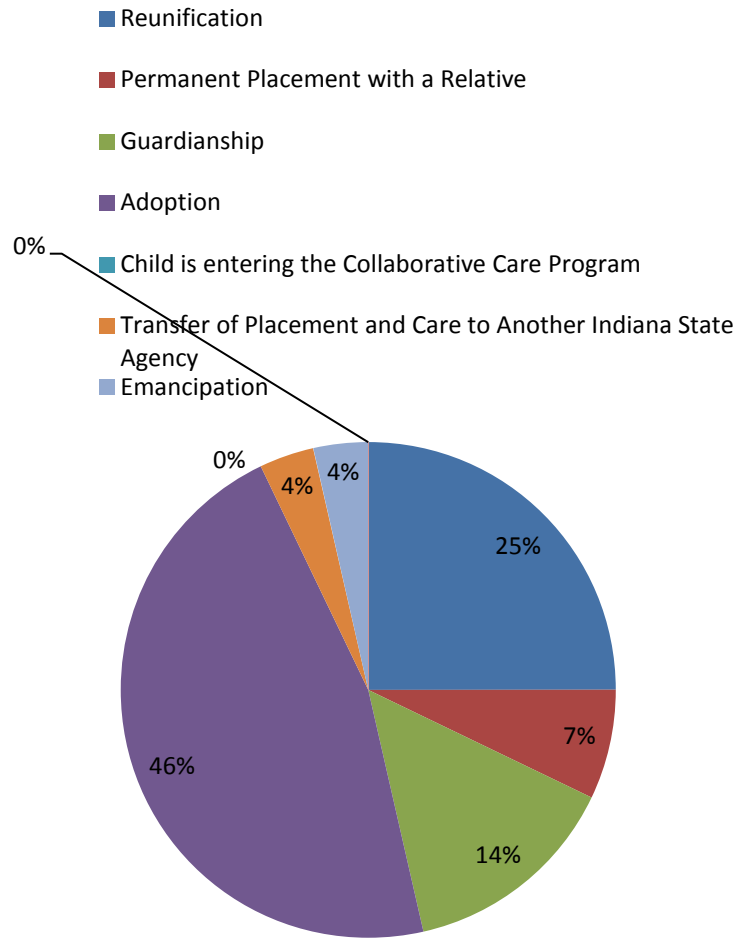
Total number of youth in out of home placement on 7/1/2014 with a CHINS involvement at least 24 months 76

Number with permanency before 7/1/2015 n= 28 36.84%

Number with no permanency by 7/1/2015 n= 48 63.16%

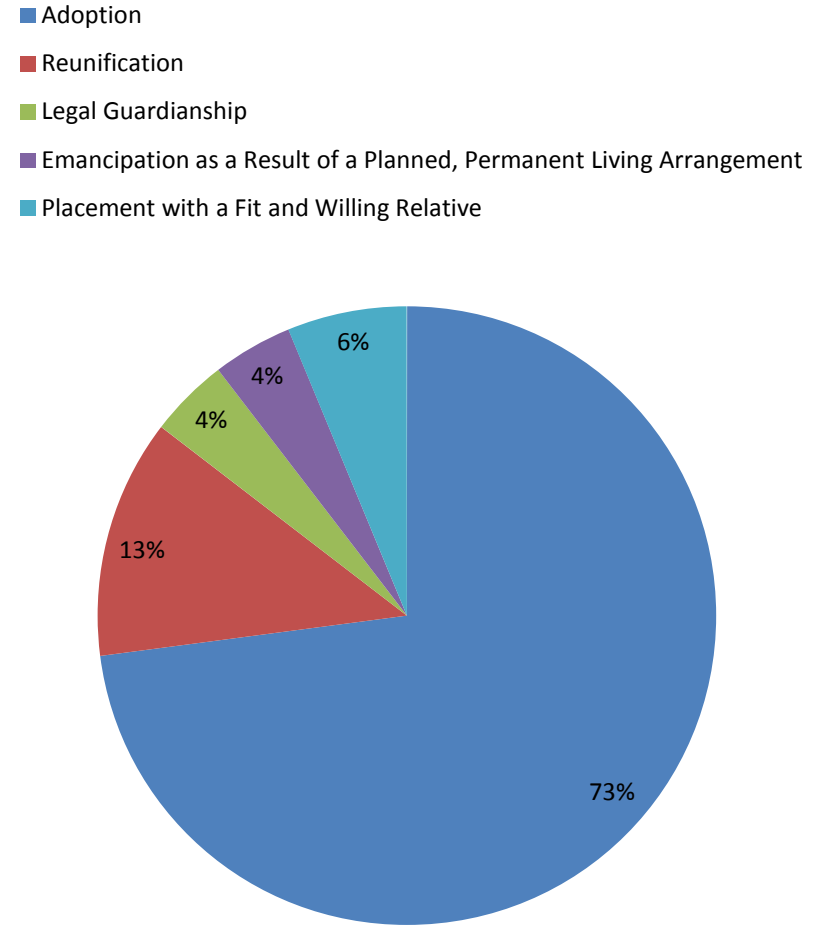
For those who reached permanency, the outcome was:

Permanency Outcome



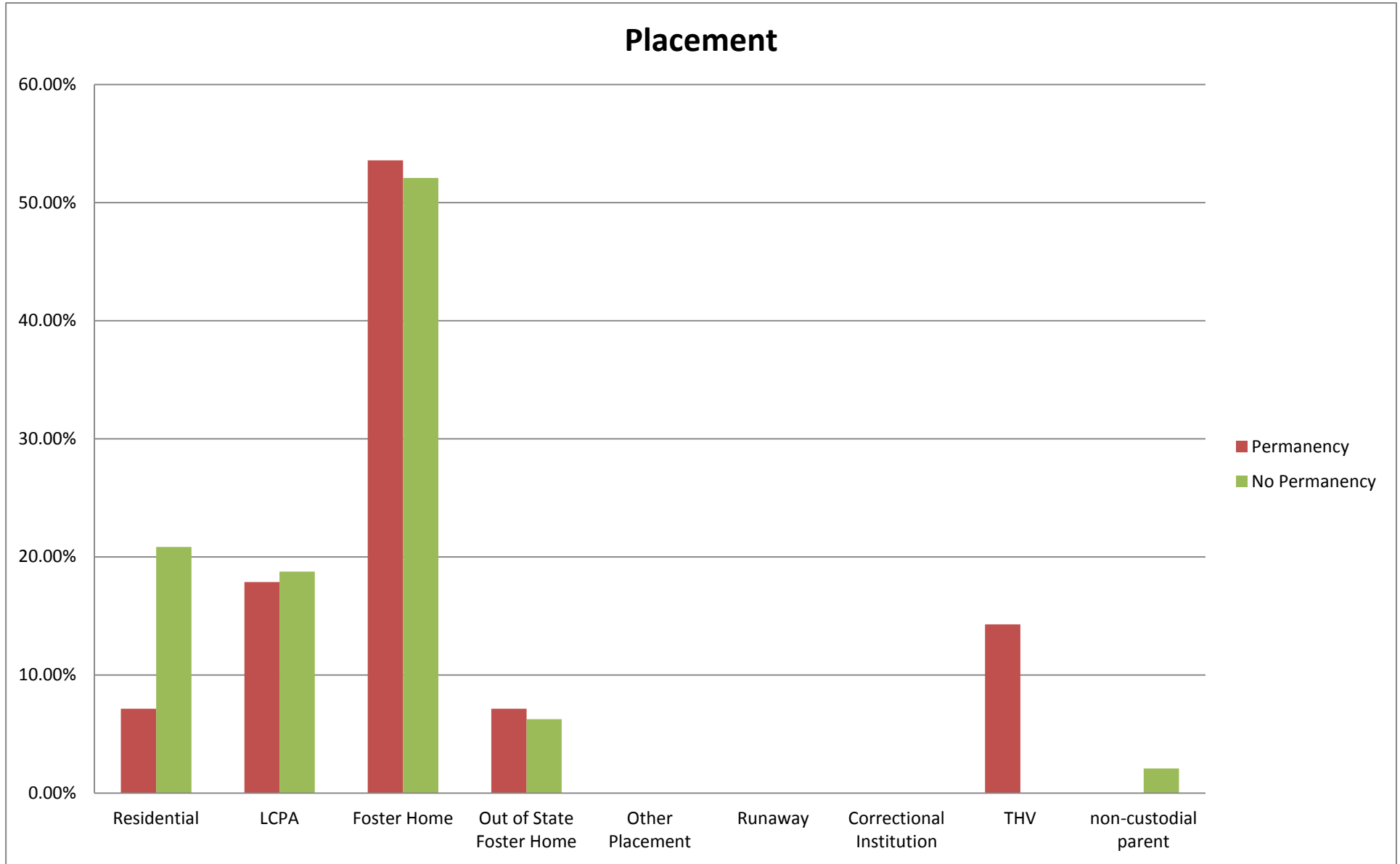
For those who did not reach permanency, the case plan goal was:

Case Plan Goal



Total number of youth in out of home placement on 7/1/2014 with a CHINS involvement at least 24 months 76

	n=	%		n=	%
Number with permanency before 7/1/2015	28	36.84%	Number with no permanency by 7/1/2015	48	63.16%



Region 18 Indicator Results At A Glance

INDICATORS	Baseline	Round 2	Round 3	Round 4	Score Change * Increase/Decrease	Percentage (%)** Improvement/Decline
CHILD STATUS						
Safety	100	95	100	100	0	0.00%
Behavioral Risk	95	60	86	100	14	16.28%
Stability	70	55	65	67	2	3.08%
Permanency	52	36	65	57	-8	-12.31%
Appropriate Living Arrangement	91	86	100	95	-5	-5.00%
Physical Health	100	95	96	100	4	4.17%
Emotional Status	85	53	93	100	7	7.53%
Learning and Development	87	59	96	90	-6	-6.25%
Pathway to Independence	50	100	NA	100	NA	NA
PARENT / CAREGIVER STATUS						
Parenting Capacities Bio-parent	47	42	52	53	1	1.92%
Informal Support Bio-parent	60	37	62	47	-15	-24.19%
Caregiver Capacities Congregate	100	100	NA	NA	NA	NA
Current Caregiver	85	80	100	91	-9	-9.00%
Informal Support Current Caregiver	100	90	79	100	21	26.58%
SYSTEM PERFORMANCE						
Role/Voice Mother	36	56	40	59	19	47.50%
Father	30	11	41	40	-1	-2.44%
Child/Youth	38	62	75	78	3	4.00%
Team Formation	43	41	35	52	17	48.57%
Team Function	30	39	26	39	13	50.00%
Cultural Recognition	67	73	78	76	-2	-2.56%
Assessing and Understanding Child	57	59	74	95	21	28.38%
Family	48	25	38	45	7	18.42%
Long-Term View	43	32	52	33	-19	-36.54%
Child and Family Planning Process	52	27	39	33	-6	-15.38%
Planning Transitions and Life Adjustments	40	39	31	68	37	119.35%
Intervention Adequacy	70	45	48	62	14	29.17%
Resource Availability	74	91	91	95	4	4.40%
Tracking and Adjusting	57	50	48	52	4	8.33%
Maintaining Relationships Mother	58	57	56	43	-13	-23.21%
Father	38	43	63	50	-13	-20.63%
Siblings	64	71	NA	67	NA	NA
Extended Family	67	20	100	57	-43	-43.00%

* **Score change** is the absolute difference (increase or decrease) in percentage points from the Round 3 refine/maintain score to the Round 4 refine/maintain score.

** **Percentage (%)** is the relative difference in terms of percentage change (improvement or decline) from Round 3 to Round 4. The formula used is $((\text{Round 4 score} - \text{Round 3 score}) / \text{Round 3 score}) * 100 = \text{percentage change}$.

Region 18

Stress factors experienced by parents:

Baseline 2007		Round 2 2009		Round 3 2011		Round 4 2013	
Lack of Parenting Skills	43%	Lack of Parenting Skills	68%	Drug Dependency	83%	Lack of Parenting Skills	81%
None	30%	Domestic Violence	50%	Insufficient Income	57%	Drug Dependency	67%
Drug Dependency		Family Discord/ Marital Problems	45%	Lack of Parenting Skills	48%	Insufficient Income	43%
Family Discord/ Marital Problems	Insufficient Income	Mental Health Problems		Legal Problems		43%	
Heavy Child Care Responsibility	22%	Mental Health Problems		Domestic Violence	43%	Domestic Violence	38%
			Family Discord/ Marital Problems	Mental Health Problems		38%	
				Incarceration			
					Unstable Living Conditions		

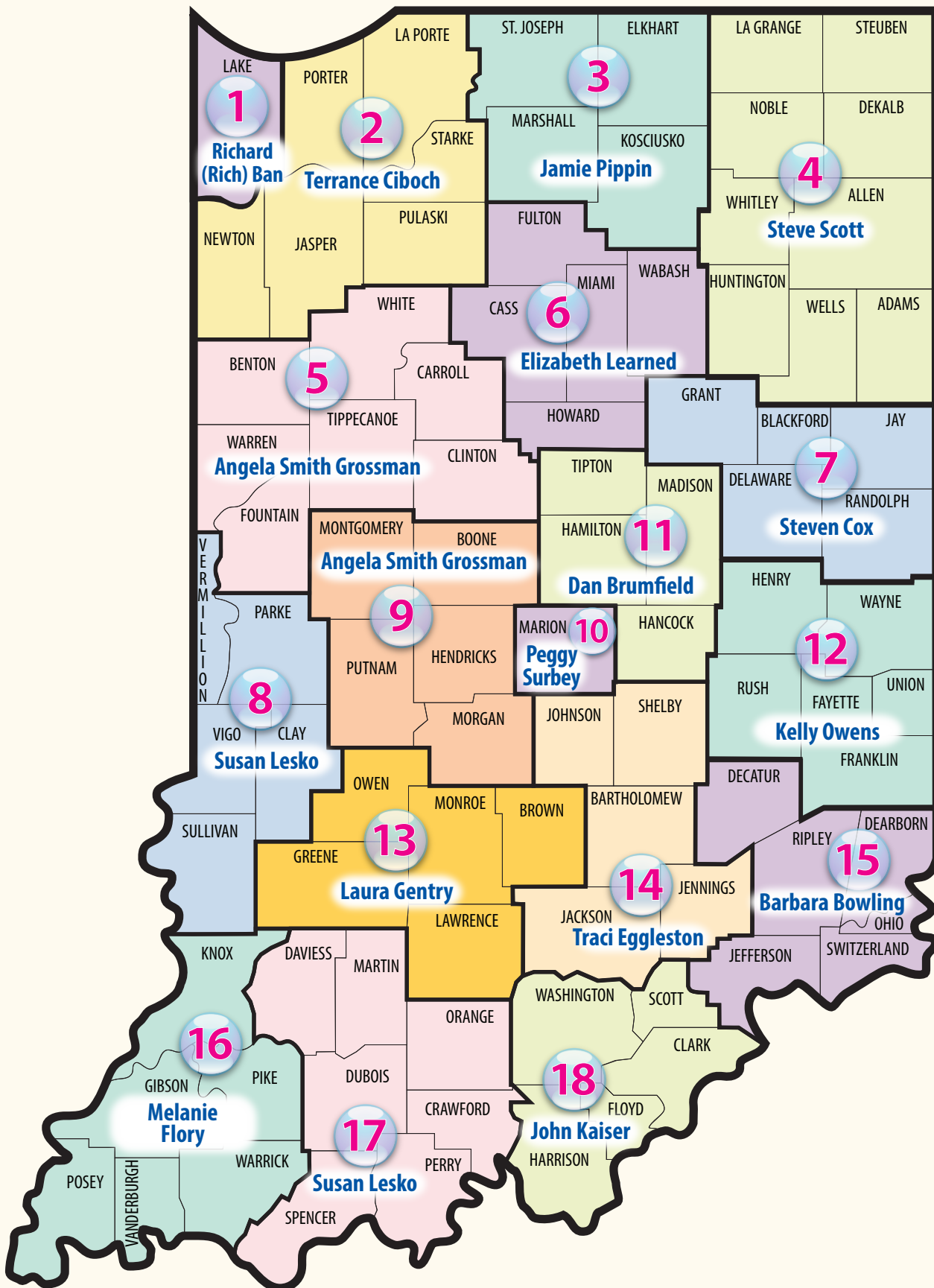
Statewide

Stress factors experienced by parents:

Baseline 2009		Round 2 2011		Round 3 2013		Round 4 2015	
Lack of Parenting Skills	40%	Lack of Parenting Skills	54%	Drug Dependency	56%	Drug Dependency	59%
Insufficient Income	36%	Drug Dependency	53%	Lack of Parenting Skills	45%	Lack of Parenting Skills	48%
Drug Dependency	32%	Insufficient Income	43%	Mental Health Problems	42%	Mental Health Problems	41%
Abused/Neglected as a Child	30%	Mental Health Problems	40%	Insufficient Income	41%	Domestic Violence	40%
Heavy Child Care Responsibility	29%	Domestic Violence	33%	Domestic Violence	39%	Insufficient Income	37%
		Family Discord/ Marital Problems					

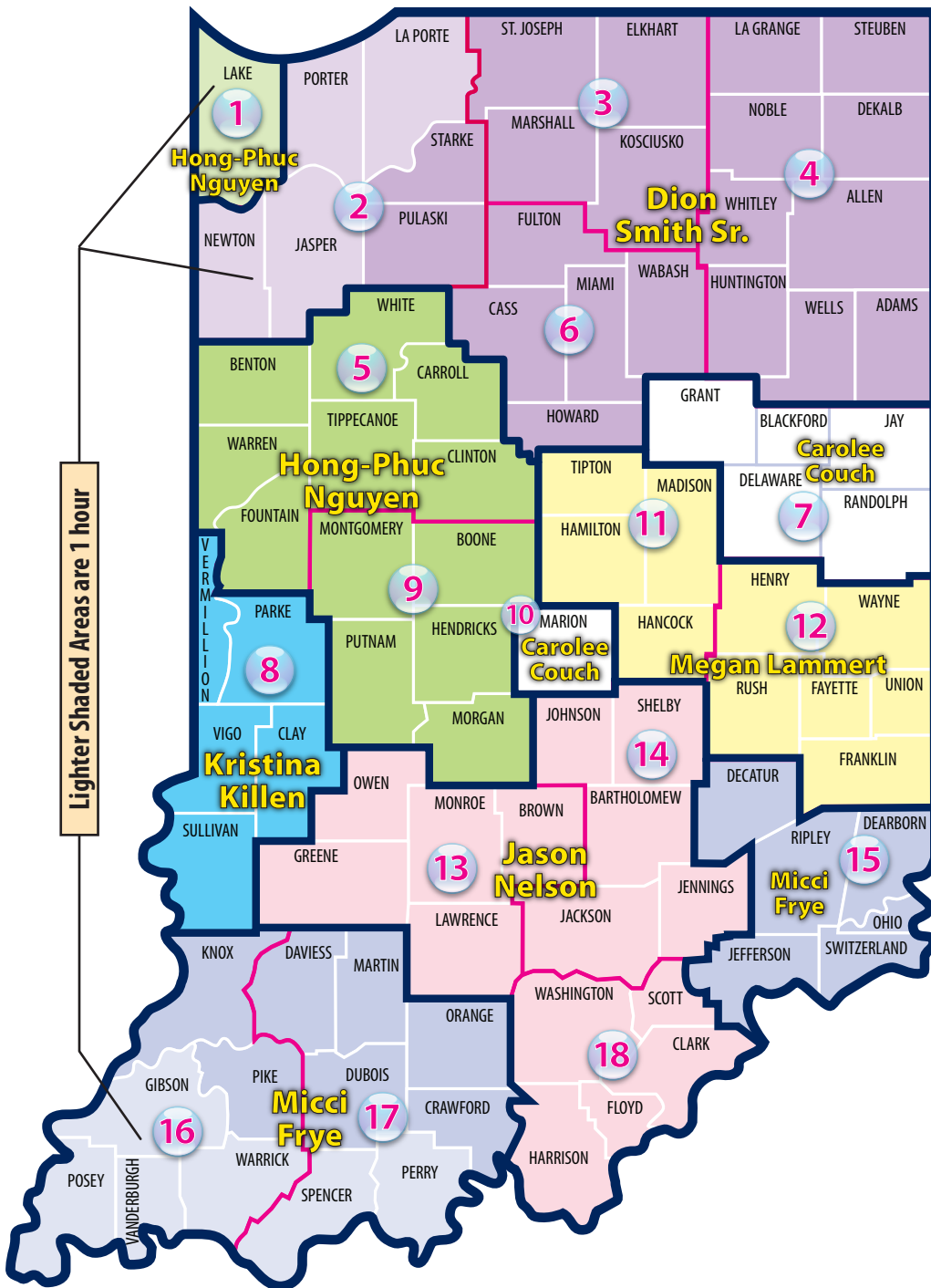
Appendix E – Regional Services

Indiana Department of Child Services Regional Managers



Indiana Department of Child Services

Child Welfare Services Coordinator Areas



Lighter Shaded Areas are 1 hour

- Hong-Phuc Nguyen**
 661 Broadway
 Gary, Indiana 46402
 (219) 881-4620
hong-phuc.nguyen@dcs.in.gov
- Dion Smith Sr.**
 661 Broadway
 Gary, Indiana 46402
 (219) 881-5997
dion.smith@dcs.in.gov
- Carolee Couch**
 4150 North Keystone Avenue
 Indianapolis, Indiana 46205
 (317) 544-3978
carolee.couch@dcs.in.gov
- Megan Lammert**
 302 W. Washington St., E306
 Indianapolis, Indiana 46204
 (317) 234-5985
megan.lammert@dcs.in.gov
- Kristina Killen**
 302 W. Washington St., Rm E306
 Indianapolis, Indiana 46204
 (317) 417-8519
kristina.killen@dcs.in.gov
- Jason Nelson**
 711 Anson Street
 Salem, Indiana 47167
 812-883-4305
jason.nelson@dcs.in.gov
- Micci Frye**
 1421 Youngstown Shopping Center
 Jeffersonville, Indiana 47240
 (812) 288-5459
michelae.frye@dcs.in.gov

Child Welfare Service Coordination Managers

Katie Connel, Service Manager
 317-232-0464
kathryn.connel@dcs.in.gov

Cynthia Smith, Service Manager
 317-234-6154
cynthia.smith@dcs.in.gov

302 W. Washington Street, Rm E306, Indianapolis, Indiana 46204

www.IN.gov/dcs



Indiana Department of Child Services Regional Finance Managers



- Lois Logan-Beard
- Joni Tusing
- Linda Haggenjos
- Mary Holliday
- Lolita Campbell
- Keith Patterson
- Bob Daugherty
- Deb Dailey

