

DEPARTMENT OF LABOR

Employment and Training Administration

TA-W-95,863

ANTHEM, INC.

COMMERCIAL CLAIMS & ADJUSTMENTS, COO-CSBD
EXECUTION - LOCAL EXPERIENCE DEPARTMENT
INDIANAPOLIS, INDIANA

Certification Regarding Eligibility
To Apply for Worker Adjustment Assistance

In accordance with Section 223 of the Trade Act of 1974, as amended ("Act"), 19 U.S.C. § 2273, the Department of Labor herein presents the results of an investigation regarding certification of eligibility to apply for worker adjustment assistance.

The group eligibility requirements for workers of a firm under Section 222(a) of the Act, 19 U.S.C. § 2272(a), are satisfied if the following criteria are met:

- (1) a significant number or proportion of the workers in such workers' firm have become totally or partially separated, or are threatened to become totally or partially separated;
- (2) (B) (i) (I) there has been a shift by the workers' firm to a foreign country in the production of articles or supply of services like or directly competitive with those produced/supplied by the workers' firm; OR
(II) there has been an acquisition from a foreign country by the workers' firm of articles/services that are like or directly competitive with those produced/supplied by the workers' firm; AND
- (ii) the shift/acquisition must have contributed importantly to the workers' separation or threat of separation.

The investigation was initiated in response to a petition filed on April 2, 2020 by a State Workforce Office on behalf of the workers of Anthem, Inc., Commercial Claims & Adjustments, COO-CSBD, Execution - Local Experience Department, Indianapolis, Indiana hereafter referred as ("Anthem, Inc.").

The worker group is comprised of remote workers reporting from Indiana and surrounding states. Workers are engaged in activities related to the supply of benefit inquiry and claims processing services.

During the course of the investigation, information was collected from the petitioner and the workers' firm.

Section 222(a)(1) has been met because a significant number or proportion of the workers in Anthem, Inc. have become totally or partially separated, or are threatened to become totally or partially separated.

Section 222(a)(2)(B) has been met because the workers' firm has acquired from a foreign country the supply of services like or directly competitive with the services supplied by the subject workers which contributed importantly to worker group separations at Anthem, Inc.

Conclusion

After careful review of the facts obtained in the investigation, I determine that workers of Anthem, Inc., Commercial Claims & Adjustments, COO-CSBD, Execution - Local

Experience Department, Indianapolis, Indiana, who are engaged in activities related to the supply of benefit inquiry and claims processing services, meet the worker group certification criteria under Section 222(a) of the Act, 19 U.S.C. § 2272(a). In accordance with Section 223 of the Act, 19 U.S.C. § 2273, I make the following certification:

"All workers of Anthem, Inc., Commercial Claims & Adjustments, COO-CSBD, Execution - Local Experience Department, Indianapolis, Indiana, who became totally or partially separated from employment on or after April 1, 2019 through two years from the date of certification, and all workers in the group threatened with total or partial separation from employment on the date of certification through two years from the date of certification, are eligible to apply for adjustment assistance under Chapter 2 of Title II of the Trade Act of 1974, as amended."

Signed in Washington, D.C., this 23rd day of January, 2021


HOPE D. KINGLOCK
Certifying Officer, Office of
Trade Adjustment Assistance