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Division of Aging
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TO: Providers of Attendant Care and Home and Community Based Services under the Aged and Disabled

FROM: Leslie Huckleberry, Director – Division of Aging

SUBJECT: Transportation billing guidance

DATE: Oct. 12, 2023

The purpose of this memorandum is to clarify the Transportation service on the [Aged and Disabled](#) waiver.

This memo is intended to help clarify BT202127 and BT202130 and helps explain other transportation services under the Aged and Disabled Waiver. Bulletin BT202130 contains some errors; please note that the S5125 U7 UC billing code mentioned in that bulletin is not a valid code.

The Transportation service on page 138 of the Aged and Disabled Waiver allows a provider to perform two types of non-emergency, non-medical transportation. Transportation providers should use the appropriate codes and modifiers for reimbursement. Base trips are limited to two per day per member and must include round trip mileage for each base. Mileage *cannot* be billed without the base trip.

- Level 1 Transportation (often called Unassisted Nonmedical Transportation)- the participant does not require mechanical assistance to transfer in and out of the vehicle.
- Level 2 Transportation (often called Assisted Nonmedical Transportation) - the participant requires mechanical assistance to transfer into and out of the vehicle.

Providers who render Transportation through the specific service on the Aged and Disabled Waiver must enroll as transportation providers. This is different than a personal service agency with direct service professionals who elect to provide transportation to individuals.



Non-emergency, non-medical transportation services are offered to empower individuals served under the Aged and Disabled Waiver to access waiver and other community services, activities, and resources, driven by the individual through their service plan.

The Transportation service on the Aged and Disabled Waiver does not reimburse providers for the following activities:

- Services available through the Medicaid State Plan (Note: A Medicaid State Plan prior authorization [PA] denial is required before reimbursement is available through the Medicaid waiver for this service.)
- Services provided to participants receiving any of the following waiver services, which include transportation in their per diem:
 - Adult Family Care
 - Assisted Living

Table 1 – Transportation codes used by Adult Day providers and providers enrolled as transportation providers, who do not provide direct care.

Code	Mod 1	Mod 2	Mod 3	Service			Old Rate	New Rate as of 7/1/2023	
T2003	U7	U1	UB	Non-Medical Transportation/Non-Assisted	Base Trip	A&D/TBI	\$8.02	\$12.12	
T2003	U7	U1		Non-Medical Transportation/Non-Assisted	Mileage	A&D/TBI	\$1.06	\$1.06	Round-Trip Mileage
T2003	U7	U2	UB	Non-Medical Transportation/Assisted	Base Trip	A&D/TBI	\$12.03	\$20.19	
T2003	U7	U2		Non-Medical Transportation/Assisted	Mileage	A&D/TBI	\$1.54	\$1.54	Round-trip Mileage

****Please note that a rate increase is in progress and new rates will be published when approved by CMS.***

To assist providers in understanding the nuances, the Division of Aging has created an example of Transportation versus Direct Support Professional rendering transportation through Attendant Care:

Transportation for members receiving attendant care

Attendant Care agencies with direct service professionals who elect to provide transportation to individuals can use the ATTC transportation (S5125 U7 UA UC).

Example 1: Mary

Mary receives attendant care services. Her caregiver arrives at her home in the morning and Mary tells her that she has a doctor's appointment and would like to do a little shopping after the appointment. Mary's caregiver helps her to the car, drives her to the appointment, and goes with her to help with understanding what the doctor is communicating to her. After the appointment, Mary's caregiver helps her to the car, and they go shopping before returning to Mary's home. From the time that Mary enters the caregiver's car and returns to home, the attendant care provider would bill for the attendant care transportation (S5125 U7 UA UC). This is the only transportation code/modifier combination that is allowed for attendant care providers. (As directed in BT202127 and BT202130, since the direct service professional is providing hands-on assistance and support, the DSP will bill using the transportation service code S5125 U7 UA UC.)

Transportation for members NOT receiving attendant care

Adult Day Service providers and providers enrolled as transportation providers, can use the other transportation codes (in table 1 above) for the base and mileage (assisted or non-assisted). These codes CANNOT be used for members receiving attendant care.

Example 2: Sally

Sally would like to attend an Adult Day Service program. Transportation through a personal service agency is not an option, as Sally does not have ATTC on her service plan and is not interested in establishing the ATTC service. In addition, Sally's residence is located outside of where the ADS provider has determined they will travel. Sally's caregiver works a full-time job and can't take her to Adult Day because of her work schedule. The caregiver has no other means to get her to Adult Day, so she asks the case manager for help finding transportation. The case manager finds a waiver transportation provider to take Sally to and from Adult Day. The waiver transportation provider would bill T2003 U7 U1 UB (non-assisted) or T2003 U7 U2 UB (assisted) for the base rate and T2003 U7 U1(non-assisted) or T2003 U7 U2 (assisted) for the total actual miles to take Sally to the Adult Day.

At the end of the day, the waiver transportation provider picks Sally up from Adult Day. Sally also wants to stop at the store on the way home to get a few groceries. The waiver transportation provider would bill the base rate (T2003 U7 U1 UB or T2003 U7 U2 UB) and then would bill the actual miles traveled from the Adult Day to the grocery store and then from the grocery store to Sally's home (actual miles traveled T2003 U7 U1 or T2003 U7 U2).

****Please note that the base rate can only be billed a maximum of 2 trips per member per day, and mileage should be actual miles traveled. If the NOA shows more units for the base or the miles, providers can still only bill the max of 2 base trips per member per day and the ACTUAL miles traveled. Billing for more than the allowed units for the base and billing for ALL miles approved (when not traveled) could trigger an audit. (Example: NOA is approved for 200 units of the base rate and 1000 units in mileage. The provider bills 2 units per day, 5 days per week for a total of 20 days and travels a total of 20 miles per day. The provider should not bill for the amounts approved on the NOA. Instead, the provider would bill for 40 units of the base and 400 units of the mileage.)**

Please see the currently approved [Aged and Disabled waiver](#), which went into effect July 2023.

For questions, please contact the Division of Aging at 888-673-0002 or via email at fssa.daresponseteam@fssa.in.gov.