DDRS Advisory Council

October 21, 2020

Welcome and Today's Agenda

- Welcome and Introductions

- Continued Deep Dive: Use of Restraints

- Overview: Community Connections for People with Disabilities Grant Program

- BDDS Updates:
  - IT Consolidation Project
  - Money Follows the Person (MFP)
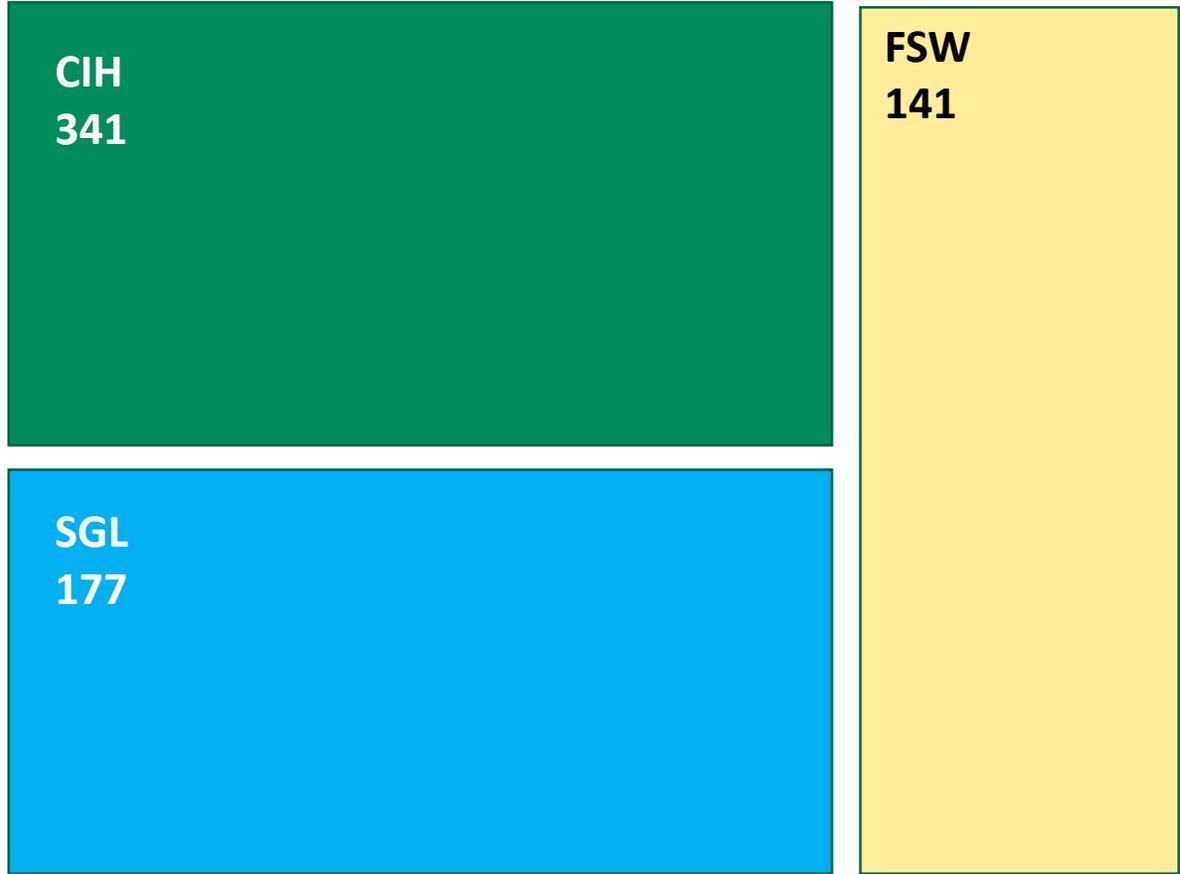
- Next Meeting: November 18th

COVID-19
Updates on Data

Kylee Hope, Director, Division of Disability and Rehabilitative Services

COVID-19 Update on Data and Key Activities
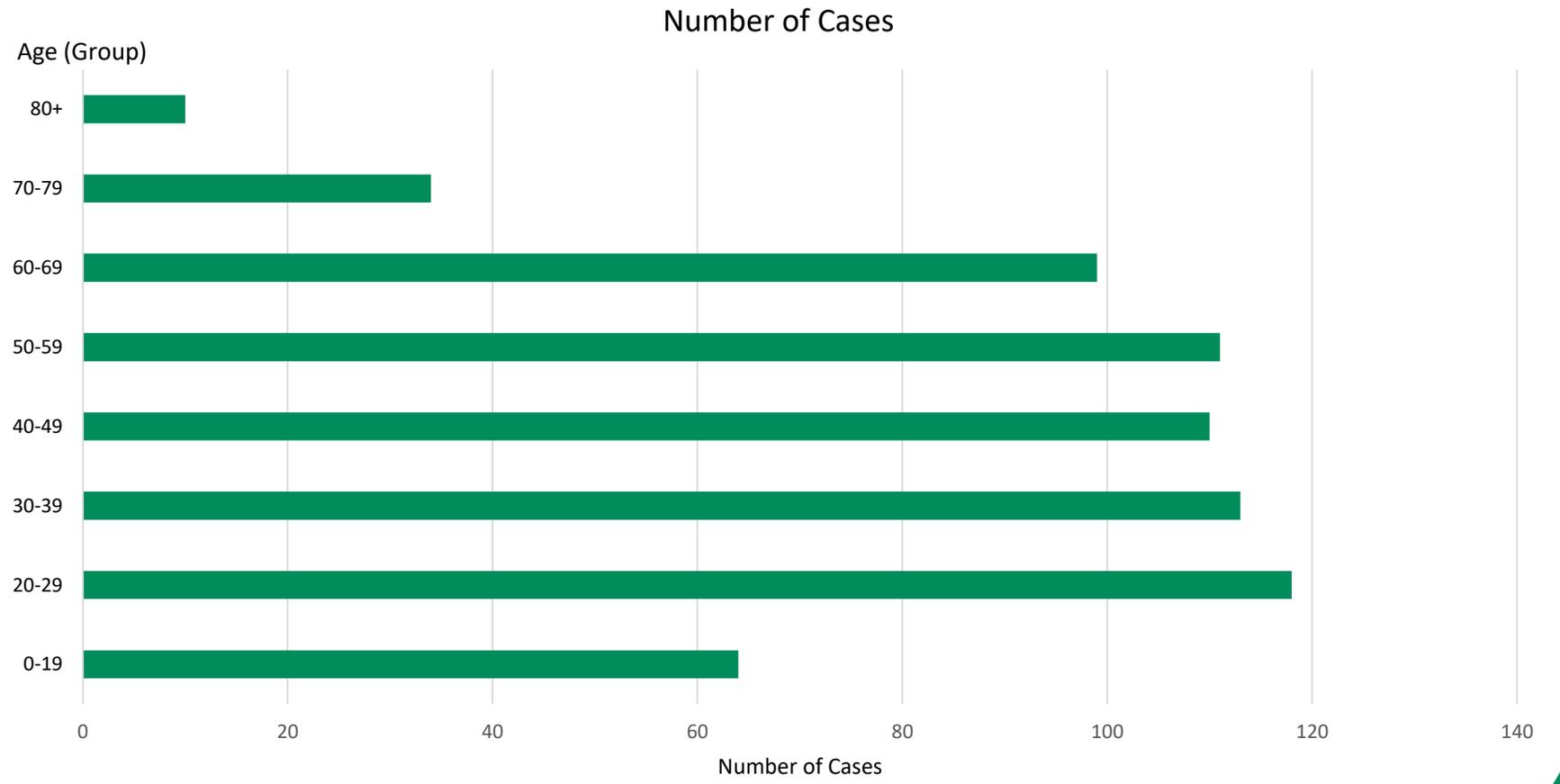Total Number of BDDS COVID+ Cases

CIH
341

FSW
141

SGL
177

Total Cases: 659
Total COVID-Related Deaths: 20

Data as of 10/18/20

COVID-19 Update on Data and Key Activities
Age Among Unique COVID+ Cases

Number of Cases

Age (Group)

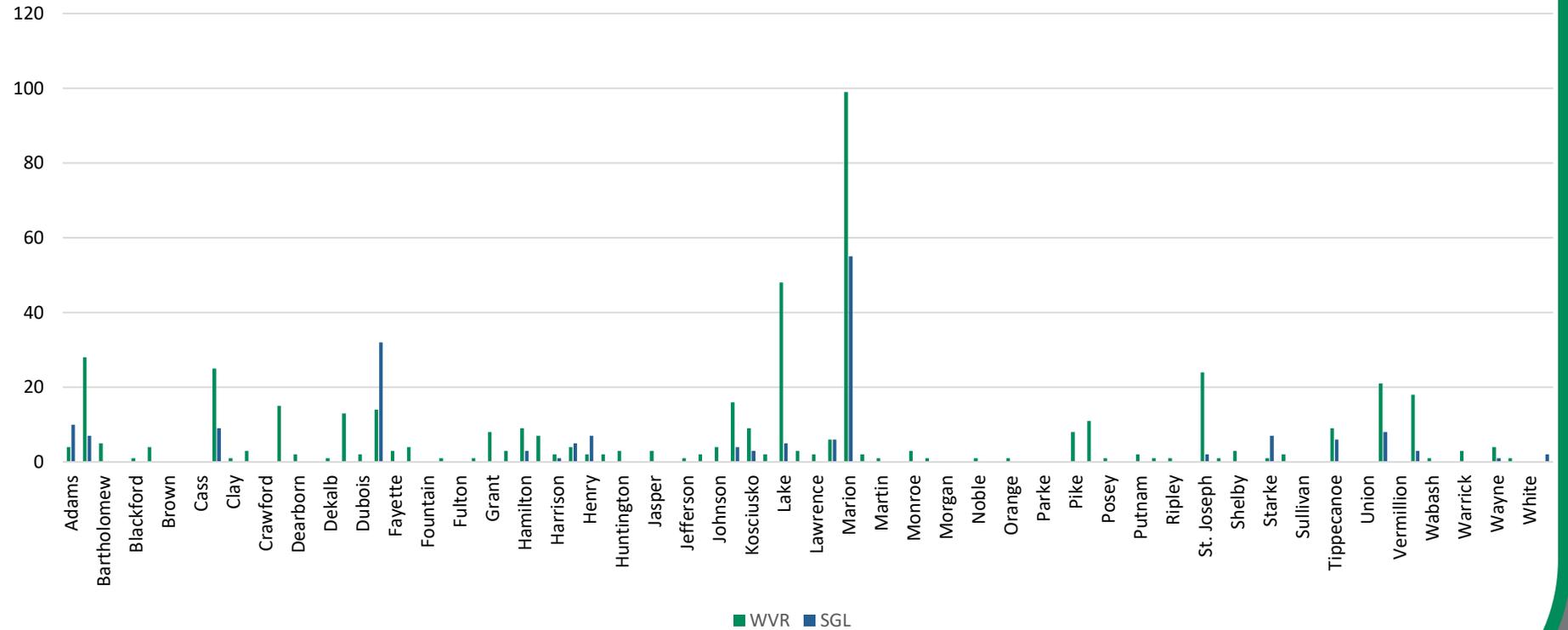| Age (Group)	Number of Cases
80+	
70-79	
60-69	
50-59	
40-49	
30-39	
20-29	
0-19	

Number of Cases

Data as of 10/18/20

COVID-19 Update on Data and Key Activities Positive Cases by County & Funding Type

Positive Individual Cases by County and Funding Type

Total Positive Cases = 659

Data as of 10/19/2020

Legend: ■ WVR ■ SGL

Total COVID-related deaths- 20

Continued Deep Dive:
Use of Restraints

Shelly Thomas, Assistant Director, BQIS
Derek Nord, Director, Indiana Institute on Disability and Community

Review of Data presented 9/19/2020

- Restraints (Physical/Manual)
- PRN Medication – Behavioral Purposes
- NCI Data

A deeper look at Restraints (Physical/Manual)

Funding Source	# of Restraints (Physical/Manual)	% of Restraint IRs	# of Individuals w/ Restraint IR	% of Total population	Total Population
FS WVR (formerly SSW)	82	5%	43	0%	21271
CIH WVR (formerly DD)	249	15%	81	0%	9213
SGL	379	23%	134	1%	3081
LP-ICF/IDD	940	57%	48	0%	55
Grand Total	**1650**		**306**	**1%**	**33620**

Funding Source	Apparent Cause			# of Individuals w/ Restraint IR	# of Restraints (Physical/Manual)
	Family / Guardian	Other Person, Community	Staff		
FS WVR (formerly SSW)	43	14	25	43	82
CIH WVR (formerly DD)	9	0	240	81	249
SGL	1	1	377	134	379
LP ICF/IDD	0	0	940	48	940
Grand Total	**53**	**15**	**1582**	**306**	**1650**

Timeframe: 1/1/20-6/30/20

A deeper look at PRN Medication – Behavioral Purposes

Funding Source	# of PRN-Behavioral	% of PRN IRs	# of Individuals w/ PRN IR	% of Total population	Total Population
FS WVR (formerly SSW)	171	12%	59	0%	21271
CIH WVR (formerly DD)	596	41%	144	1%	9213
SGL	218	15%	48	0%	3081
LP-ICF/IDD	455	32%	43	0%	55
Grand Total	**1440**		**294**	**1%**	**33620**

Timeframe: 1/1/20-6/30/20

The Intersection of Waiver Program and Behavior

Data used: Indiana's 2018-2019 National Core Indicators (NCI) In-Person Survey. This survey allows Indiana to assess the outcomes of services provided to people access services and supports via the Bureau of Developmental Disabilities Services.
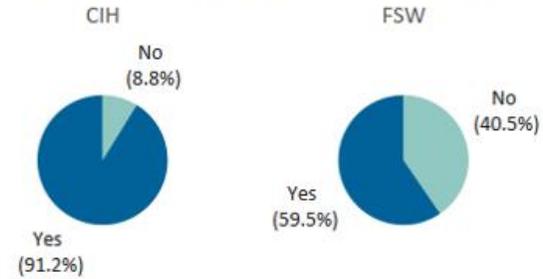
Sampling procedures: The sample surveyed was stratefied by waiver and then randomly selected.

Sample: Total 742 of waiver recipients 18 years or older, made up of Community Integration and Habilitation (CIH) waiver = 370; Family Support waiver (FSW) = 372.
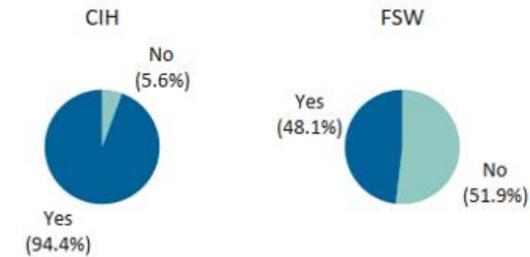
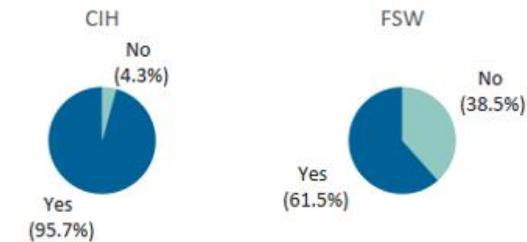**1. What proportion have recorded behaviors by waiver?**

Waiver
- CIH — Yes (44.0%)
- FSW — Yes (26.4%)

2. Do those with disruptive behavior have behavior plans?

CIH
- No (8.8%)
- Yes (91.2%)

FSW
- No (40.5%)
- Yes (59.5%)

3. Do those that self-injure have a behavior plan?

CIH
- No (5.6%)
- Yes (94.4%)

FSW
- Yes (48.1%)
- No (51.9%)

4. Do those with destructive behavior have a behavior plan?

CIH
- No (4.3%)
- Yes (95.7%)

FSW
- No (38.5%)
- Yes (61.5%)

5. Do those with behaviors make fewer choices?

Waiver: CIH, FSW

Everyday Choice Scale (0-2) - higher denotes greater independence

Disruptive | Self-Injury | Destructive

Support Needs: Extensive, Some

Derek Nord, PhD, and Allison Howland, PhD, Indiana Institute on Disability and Community at Indiana University
August 7th, 2020
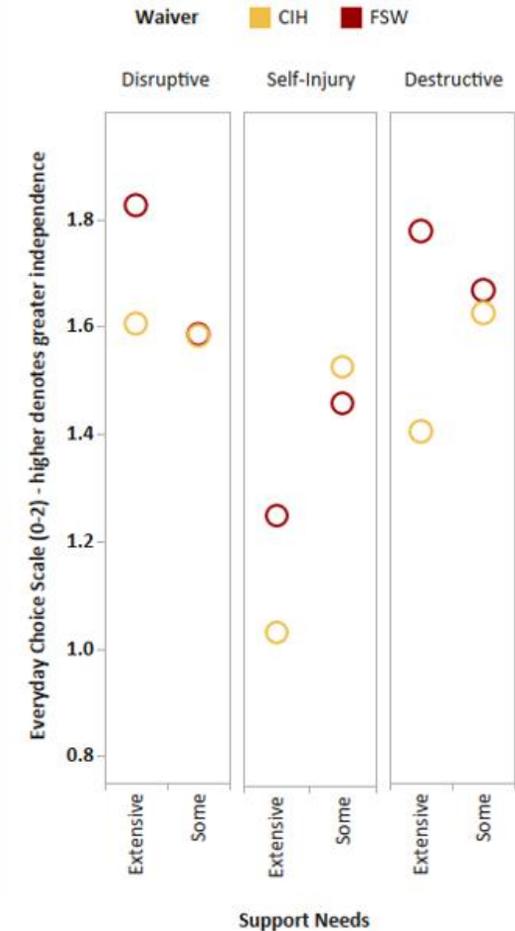
Understanding the Issue

a. What information do the stakeholders you represent have that would add to our understanding of this issue?

b. How are the stakeholders you represent impacted by this issue?

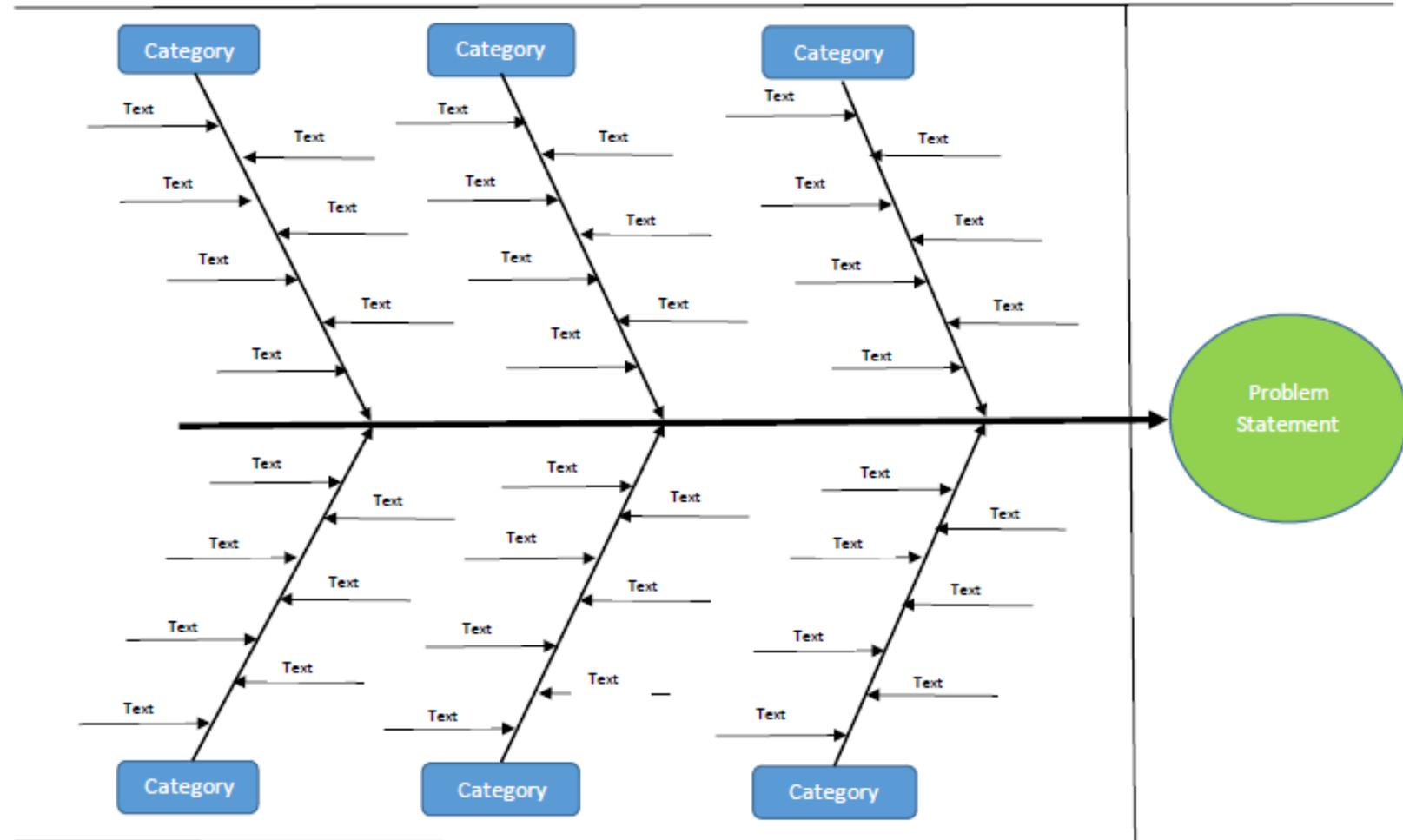c. How do the stakeholders you represent contribute to this issue?
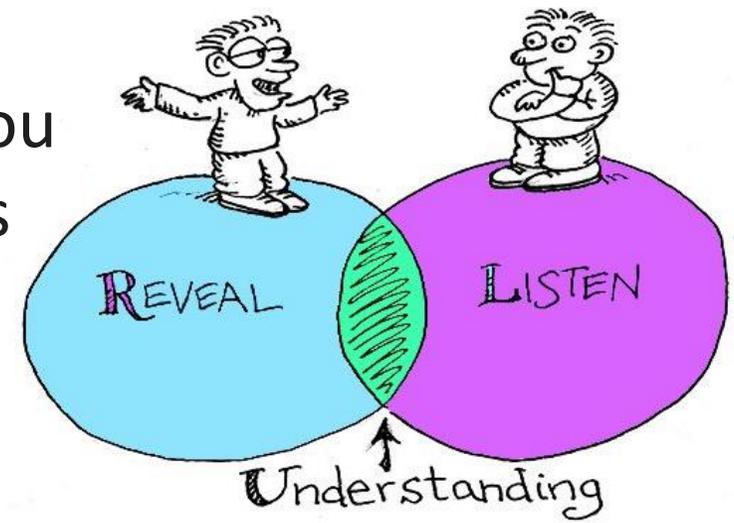
Fishbone Diagram

- A visual way to look at cause and effect
- Sort ideas into useful categories
- Structured approach to brainstorm causes of a problem
- Problem is displayed at the head of the fish
- Categories are identified
- Contributing causes are listed on the smaller 'bones' under the categories

Fishbone Diagram

Cause

Effect

Category

Category

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Problem Statement

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Category

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Category

Fishbone Diagram

Problem Statement:
Behaviors addressed through restraints (physical/manual) and PRN Medications

Categories:
What are the areas that affect how behaviors are addressed with an individual?

Overview: Community Connections for People with Disabilities Grant Program

Kylee Hope, Director, Division of Disability and Rehabilitative Services

Kyle Ingram, Policy & Compliance Manager, Vocational Rehabilitation Services

Background: Community Connections for People with Disabilities

- Offered through the Indiana Office of Community and Rural Affairs (OCRA) in partnership with the Indiana Division of Disability and Rehabilitative Services (DDRS).

- Funded with Community Development Block Grant (CDBG) grant funds available through CARES Act

- $4.9 million total; $200,000 maximum award cap

- Targeted at Hoosiers with disabilities aged 18+

- Open to all counties, cities and towns statewide

- Intended to support activities that can be completed in 6 – 9 months

- Intended for public services activities only. Goals targeted at activities that address:
  - internet access and technology equity
  - social isolation and lost access to natural supports

- Application open Friday, October 23rd; Informational Webinar on Monday, October 26th

CCPWD Grant: Next Steps for Stakeholders

1. To qualify for a grant, applicants must partner with a Developmental Disabilities organization that is local, non-profit, and BDDS-enrolled
   - If you're a qualifying DD organization, talk with your local city, town, or county officials about partnering on the grant
   - If you're a stakeholder/advocate, share the grant opportunity with your community leaders; connect them with an interested DD organization

2. Every applicant must conduct a public hearing and receive public comment on the grant proposal
   - Participate in the public hearing and provide public comment; applicants must make special effort to seek public comment from adults with disabilities

- **BDDS Updates:**
  - IT Consolidation Project
  - Money Follows the Person (MFP)

Cathy Robinson, Director, Bureau of Developmental Disabilities Services

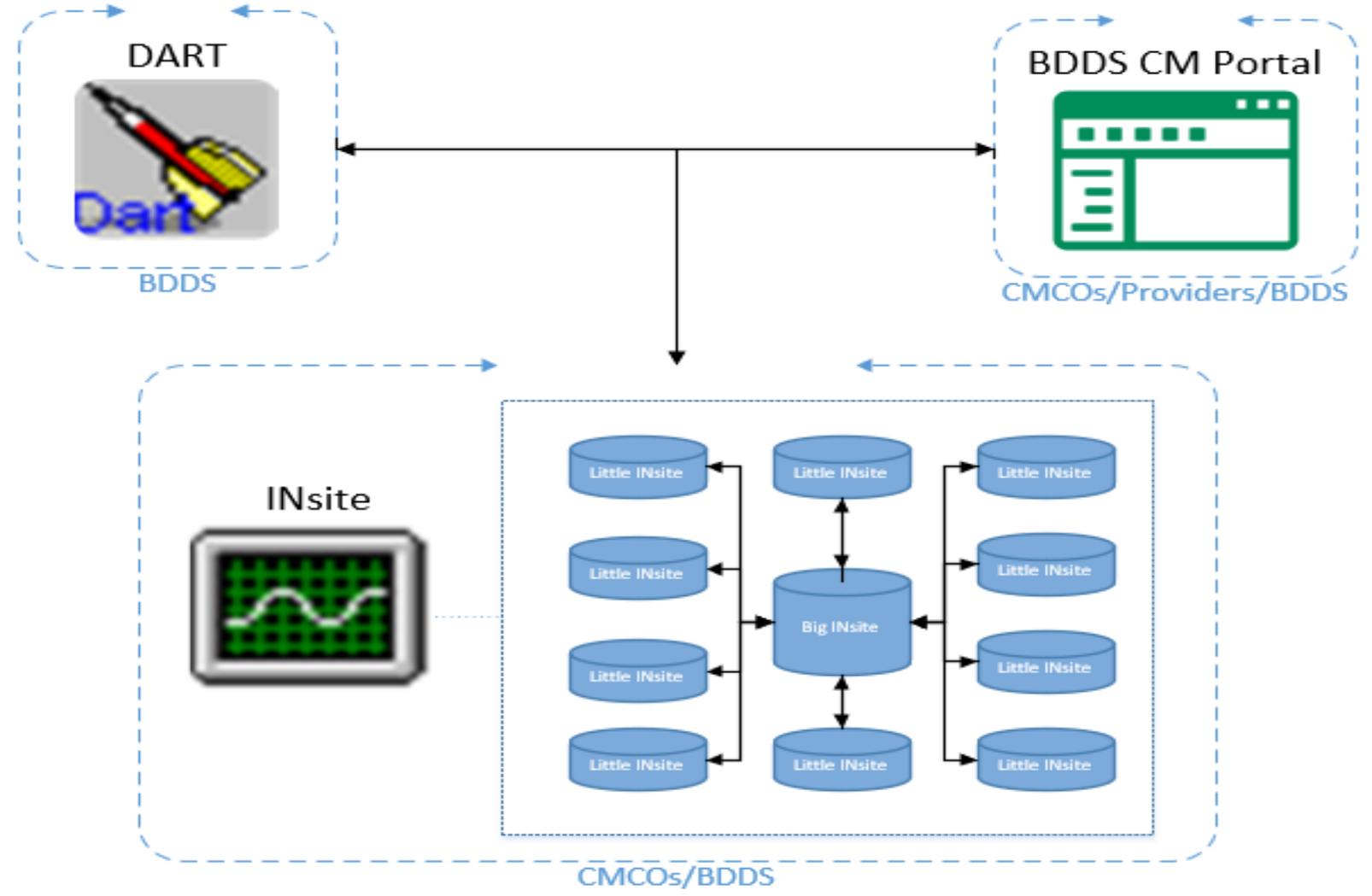# BDDS Gateway: Overview

BDDS Gateway	• Online virtual mechanism for individuals and families to apply for BDDS services • Questions and/or suggestions can be submitted to BDDS.SCPHelp@fssa.IN.gov • Training targeted for January 2021 • Targeted for release during the 1st quarter of 2021
Benefits	• Allows families and individuals to apply for BDDS services from any location at any time of day (virtual flexibility expected in today's world) • Increases systematic traceability and historical data tracking for the entire BDDS application process • Reduces data errors and inefficiency of BDDS Staff needing to transcribe application information from a hand-written form

BDDS IT Systems – Current State

BDDS Portal 2.0 Overview

BDDS Portal 2.0

- Enhancements to BDDS Gateway (including NBAR/CIH submission capability and credentialing for Individuals/Families through Access IN established)
- BDDS Portal will undergo substantial enhancement so that antiquated INsite system can be retired
- BDDS.SCPHelp@fssa.IN.gov still in place
- Targeted for release in Fall 2021

Benefits

- Additional virtual features for Individuals/Families to take advantage, especially as it relates to starting, saving and coming back to an NBAR/CIH application
- Providers will have the ability to manage and retain their own provider data within the BDDS Portal. (i.e. telephone number, email address, etc.)
- Improved ability to take care of the individuals BDDS serves with increased data transparency between Providers, CMCOs, and BDDS staff.
- Reduction of one legacy system and inclusion of some data and processes that are currently tracked outside of any system

BDDS IT Systems – Future State
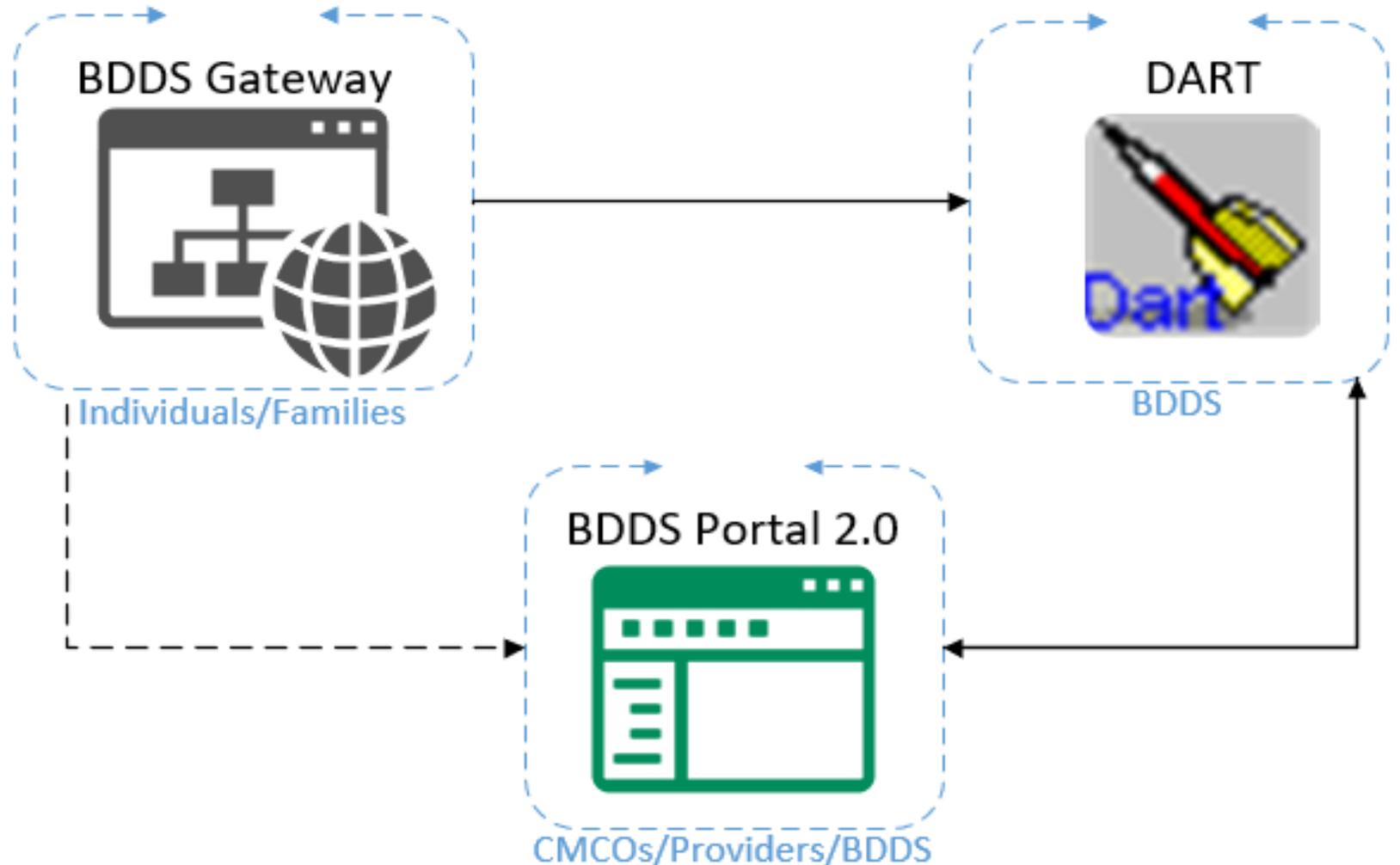
Future BDDS IT Systems Considerations

- Allow provider enrollment virtually through the BDDS Gateway

- Allow Families/Individuals with BDDS Gateway credentials to update/maintain their personal information

- Consolidation of DART into the BDDS Portal

- Consolidation of additional ancillary systems and processes into the BDDS Portal

- Additional enhancements to improve data transparency between Providers, CMCOs, and BDDS Staff

Money Follows the Person

- MFP (Money Follows the Person) What is it?
- DDRS Re-engagement with MFP
- Coordination of MFP Activities
- Goals and Next Steps

DDRS Advisory Council Next Meeting

- Next Meeting:
  - Wednesday, November 18
  - 10 am – Noon
  - Location: WebEx