



Eric Holcomb, Governor  
State of Indiana

**Division of Aging**  
MS 21, 402 W. WASHINGTON STREET, P.O. BOX 7083  
INDIANAPOLIS, IN 46207-7083  
TOLL FREE: 1-888-673-0002  
FAX: 317-232-7867

**To:** General public  
**Re:** AARP and Division of Aging Tele-Town Hall Reference Resources  
**Date:** May 8, 2020  
**From:** Sarah Renner, Division of Aging Director

Dr. Sullivan, Secretary of Indiana’s Family and Social Services Administration, Dr. Steven Counsell, Division of Aging Medical Director, and I had the privilege of addressing questions and answers with listeners at a Tele-Town Hall moderated by AARP. This discussion was recorded and may be accessed at facebook.com/AARPIndiana. We covered several topics and mentioned several resources which we have included below for your information.

Topic	Resource information
<b>COVID-19 General Information</b>	
COVID-19 National and State activity, prevention resources, etc.	<a href="https://www.coronavirus.in.gov/">https://www.coronavirus.in.gov/</a> <a href="https://www.cdc.gov/coronavirus/2019-ncov/index.html">https://www.cdc.gov/coronavirus/2019-ncov/index.html</a>
<b>COVID-19 Testing</b>	
Testing info and map of testing sites	<a href="https://www.coronavirus.in.gov/2524.htm">https://www.coronavirus.in.gov/2524.htm</a>
<b>Cleaning/Sanitizing</b>	
Cleaning/Sanitizing information	<a href="https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2">https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2</a>
<b>Face Covering</b>	
Information about protection and how to wear, make and care for face coverings.	<a href="https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/index.html">https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/index.html</a>
<b>Indiana Division of Aging</b>	
State agency that fosters networks that provide information, access and long-term care options that enhance choice, autonomy and quality of life for Hoosiers.	Division of Aging administrative office: <b>888-673-0002</b>  Main website: <a href="https://www.in.gov/fssa/da/index.html">https://www.in.gov/fssa/da/index.html</a>
<b>Area Agencies on Aging</b>	
Programs to assist in helping individuals stay-at-home, age-	Contact your local INconnect Alliance network member at <b>800-713-</b>



<p>in-place, and avoid institutionalization are available (e.g. Aged &amp; Disabled and Traumatic Brain Injury Medicaid Waivers, CHOICE, Older American Act programs, etc.).</p>	<p><b>9023</b> or visit <a href="http://www.INconnectAlliance.org">www.INconnectAlliance.org</a></p> <p>AAA map for direct local info:  <a href="https://www.in.gov/fssa/da/files/AAA_Map.pdf">https://www.in.gov/fssa/da/files/AAA_Map.pdf</a></p>
<p><b>Adult Protective Services</b></p>	
<p>Contact APS if you suspect that an adult, who is incapacitated physically or mentally, is in danger of abuse, neglect, or exploitation.</p>	<p>State hotline <b>800-992-6978</b></p> <p>File a report:  <a href="https://ddrsprovider.fssa.in.gov/APSOnlineReporting">https://ddrsprovider.fssa.in.gov/APSOnlineReporting</a></p> <p>APS website: <a href="https://www.in.gov/fssa/da/adult-protective-services/">https://www.in.gov/fssa/da/adult-protective-services/</a></p> <p>APS local map: <a href="https://www.in.gov/fssa/da/files/APS_Unit_Map.pdf">https://www.in.gov/fssa/da/files/APS_Unit_Map.pdf</a></p>
<p><b>Long-Term Care Ombudsman/ Nursing Facility Advocacy</b></p>	
<p>If you or a resident within a nursing home, licensed assisted living facility, or other licensed residential care facility need an advocate to assist with a complaint or resolve an issue.</p>	<p>Long-Term Care Ombudsman Program  <a href="https://www.in.gov/ombudsman/long-term-care-ombudsman/overview/">https://www.in.gov/ombudsman/long-term-care-ombudsman/overview/</a></p> <p>Contact the State Ombudsman Information/Complaint line at <b>800-622-4484</b> or <b>317-232-7134</b>. You may also send an email to <a href="mailto:LongTermCareOmbudsman@ombudsman.IN.gov">LongTermCareOmbudsman@ombudsman.IN.gov</a></p> <p>Local Long-Term Care Ombudsman map:  <a href="https://www.in.gov/ombudsman/files/LTC_Ombudsman_Map.pdf">https://www.in.gov/ombudsman/files/LTC_Ombudsman_Map.pdf</a></p>
<p>Nursing facility COVID reporting inquiry/complaints</p>	<p>Email: <a href="mailto:FamilyOutreach@isdh.in.gov">FamilyOutreach@isdh.in.gov</a></p>
<p><b>Be Well Indiana</b></p>	
<p>Information and resources compiled by the Indiana Division of Mental Health and Addiction designed to help Hoosiers stay connected and maintain their well-being.</p>	<p><a href="https://bewellindiana.com/">https://bewellindiana.com/</a></p>
<p><b>COVID-19 Stakeholder Guidance</b></p>	
<p>FSSA issued news and update guidance to program partners and stakeholders regarding many of the programs it oversees as our state responds to the COVID-19 pandemic.</p>	<p>Family and Social Services Administration (FSSA)  <a href="https://www.in.gov/fssa/fssa-guidance-for-various-programs-and-stakeholders-regarding-covid-19/">https://www.in.gov/fssa/fssa-guidance-for-various-programs-and-stakeholders-regarding-covid-19/</a></p> <p>Division of Aging <a href="https://www.in.gov/fssa/covid-19-coronavirus-guidance-for-division-of-aging-stakeholders/">https://www.in.gov/fssa/covid-19-coronavirus-guidance-for-division-of-aging-stakeholders/</a></p>
<p><b>FSSA services</b></p>	

Food, Cash, Childcare, Insurance, etc. assistance	<a href="https://www.in.gov/fssa/">https://www.in.gov/fssa/</a>
<b>Golden Hoosier Award</b>	
Nominate an older Hoosier for their commitment to community service.	<a href="https://www.in.gov/lg/2532.htm">https://www.in.gov/lg/2532.htm</a>
<b>AARP</b>	
Member organization that works to promote the health and well-being of older Americans.	<a href="https://www.aarp.org/">https://www.aarp.org/</a> <a href="https://states.aarp.org/indiana/">https://states.aarp.org/indiana/</a>
<b>Alzheimer's Association</b>	
A leading voluntary health organization in Alzheimer's care, support and research.	<a href="https://www.alz.org/">https://www.alz.org/</a> <a href="https://alz.org/indiana">https://alz.org/indiana</a>
<b>US Department of Veterans Affairs</b>	
Resources for older Veterans, those needing extended care services, and their caregivers.	Geriatrics and Extended Care website: <a href="https://www.va.gov/geriatrics/">https://www.va.gov/geriatrics/</a>