

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 12/16/19
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 08/01/19 - 08/31/19

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	3,014	3,118	6,132	6.32%
Inclement Wthr/Mbr	0	0	0	0.00%
Member Cancelled	2,674	3,002	5,676	5.85%
Member Deceased	61	64	125	0.13%
Member Hospitalized	162	170	332	0.34%
Member No-show	528	614	1,142	1.18%
Member Too Sick	166	172	338	0.35%
Holiday Closure	0	0	0	0.00%
Inclement Wthr/TP	0	0	0	0.00%
Provider No-Show	228	282	510	0.53%
Provider Too Late	18	21	39	0.04%
Grand Total	6,851	7,443	14,294	14.72%

Note: Data reflects the status of the trip on the date of the scheduled trip.