

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Missed Trips  
**Version:** 1.0  
**Report Code:** MO-MT  
**Submission Date:** November 15, 2019  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B) i-iii

**Experience Period >> 07/01/19 - 07/31/19**

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	3,282	3,346	6,628	8.95%
Inclement Wthr/Mbr	1	1	2	0.00%
Member Cancelled	2,551	2,817	5,368	7.25%
Member Deceased	95	94	189	0.26%
Member Hospitalized	143	172	315	0.43%
Member No-show	514	592	1,106	1.49%
Member Too Sick	99	103	202	0.27%
Holiday Closure	7	7	14	0.02%
Inclement Wthr/TP	1	1	2	0.00%
Provider No-Show	227	265	492	0.66%
Provider Too Late	24	27	51	0.07%
<b>Grand Total</b>	<b>6,944</b>	<b>7,425</b>	<b>14,369</b>	<b>19.40%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.