

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 3/13/2020
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 11/01/19 - 11/30/19

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	2,579	2,643	5,222	7.59%
Incident Wthr/Mbr	37	39	76	0.11%
Member Cancelled	2,484	2,808	5,292	7.69%
Member Deceased	34	36	70	0.10%
Member Hospitalized	197	233	430	0.62%
Member No-show	488	546	1,034	1.50%
Member Too Sick	221	235	456	0.66%
Holiday Closure	101	101	202	0.29%
Incident Wthr/TP	6	6	12	0.02%
Provider No-Show	178	212	390	0.57%
Provider Too Late	25	29	54	0.08%
Grand Total	6,350	6,888	13,238	19.24%

Note: Data reflects the status of the trip on the date of the scheduled trip.