

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Version: 2020.01
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Note: Data reflects the status of the trip on the date of the scheduled trip.

Experience Period >> 10/01/2020 - 10/31/2020

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	1,704	1,742	3,446	5%
Inclement Wthr/Mbr	0	0	0	0%
Member Cancelled	2,090	2,321	4,411	6%
Member Deceased	59	59	118	0%
Member Hospitalized	201	218	419	1%
Member No-show	356	383	739	1%
Member Too Sick	127	126	253	0%
Inclement Wthr/Provider	0	0	0	0%
Provider No-Show	66	84	150	0%
Provider Too Late	13	14	27	0%
Holiday Closure	0	0	0	0%
Grand Total	4,616	4,947	9,563	13%