



Eric Holcomb, Governor
State of Indiana

Indiana Family and Social Services Administration
402 W. WASHINGTON STREET, P.O. BOX 7083
INDIANAPOLIS, IN 46207-7083

JANE DOE
123 FIRST STREET APT 123
INDIANAPOLIS, IN 46268-1874

Important information about your Medicaid

You are eligible for enrollment in the Indiana PathWays for Aging program. Indiana PathWays for Aging is a new Medicaid program that will begin this summer. Because you are receiving hospice services, you can choose if you want to transition into Traditional Medicaid or Indiana PathWays for Aging. Regardless of which program you choose, your services will not be disrupted. If you would like to transition into Indiana PathWays for Aging, you must call 87-PATHWAY-4 (877-284-9294) to select a health plan.

What you need to do now

You do not have to do anything if you want to change to Traditional Medicaid.

If you would like to select an Indiana PathWays for Aging health plan, review the Health Plan Summary sheet included with this letter, to help you learn more about the different Medicaid health plans offered through Indiana Pathways for Aging (Anthem, Humana, UnitedHealthcare). Call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) to make your choice, by April 30, 2024. You can also call this number if you need help with choosing a Medicaid health plan.

If you select a health plan, we will send you another letter 60 days before the start of the program.

You may continue to use your existing Medicaid card.



What is Indiana PathWays for Aging?

Indiana PathWays for Aging is a Medicaid program for Hoosiers 60 years and older. The PathWays program will help you get all the care and help you need as you get older. If you choose to switch to this program, your Medicaid benefits will stay the same and your Medicaid health plan (Anthem, Humana, or UnitedHealthcare) will also reach out to you 30 days before the start of the program with more information.

More information about Indiana PathWays for Aging is available at in.gov/pathways or by calling 87-PATHWAY-4 (877-284-9294).

What is a health plan?

A health plan, also known as a managed care entity, is a group of doctors, specialists, home healthcare providers, pharmacies, hospitals, and others that work together to coordinate your health needs. Indiana Pathways for Aging offers the following Medicaid health plans: Anthem, Humana, or UnitedHealthcare (UHC). All plans offer the same Medicaid coverage but may work with different doctors, hospitals, or home and community-based providers and may offer you different special benefits.

Need more information?

Call the Indiana PathWays for Aging Helpline at 87-PATHWAY-4 (877-284-9294) or visit in.gov/pathways for more information.

Do you need help understanding this information? We provide our materials in other languages and formats at no cost to you. Call us at 87-PATHWAY-4 (877-284-9294).